



Colorado Provider News

UPDATE: new Rehabilitative Program now effective August 1, 2019 - Colorado

Administrative:

UPDATE: new Rehabilitative Program now effective August 1, 2
2019 - Colorado

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), which underwrites or administers the PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by CompCare or WCIC; CompCare Health Services Insurance Corporation (CompCare) underwrites or administers the HMO policies and Wisconsin Collaborative Insurance Company (WCIC) underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association. Use of the Anthem websites constitutes your agreement with our Terms of Use.

UPDATE: new Rehabilitative Program now effective August 1, 2019 - Colorado

Published: Jul 3, 2019 - Administrative

Anthem Blue Cross and Blue Shield (Anthem) previously communicated on [April 1, 2019](#) that AIM Specialty Health® (AIM), a separate company, would begin to perform prior authorization review of rehabilitative (restoring function) and habilitative (enhancing function) services for Anthem fully insured members beginning July 1, 2019. Due to recent group membership, provider status, and system issues experienced by Anthem and AIM, the program will now be implemented on August 1, 2019. *Effective until July 31st, for requests in progress and for new requests, coverage for Physical Therapy (PT), Occupational Therapy (OT) and Speech Therapy (ST) visits will not require a prior authorization.*

AIM will manage PT, OT and ST medical necessity reviews and will require pre-certification for all outpatient facility and office-based rehabilitative and habilitative services following the initial evaluation. AIM will use the following Anthem Clinical UM Guidelines:

- [CG-REHAB-04 Physical Therapy](#)
- [CG-REHAB-05 Occupational Therapy](#)
- [CG-REHAB-06 Speech-Language Pathology Services](#)

The clinical criteria to be used for these reviews can be found online at [anthem.com Clinical UM Guidelines](#) page. *Please note, this does not apply to procedures performed in an inpatient or observation setting, or on an emergent basis, services with diagnosis of autism, the initial evaluation, and members ages 6 and under.*

A complete list of CPT codes requiring pre-certification for the AIM Rehabilitation program is available on the [AIM Rehabilitation microsite](#). There you can learn more about the program and access helpful information and tools such as order entry checklists and FAQs.

AIM will begin accepting pre-certification requests on **July 17, 2019** for dates of service on and after **August 1, 2019**. Ordering and servicing providers may begin contacting AIM beginning June 17 for review. Providers may submit pre-certification requests to AIM in one of several ways:

- Access AIM's **ProviderPortal_{SM}** directly at [providerportal.com](#). Online access is available 24/7 to process orders in real-time, and is the fastest and most convenient way

to request authorization.

- Access AIM via the Availity Web Portal at [availity.com](https://www.availity.com).
- Call the AIM Contact Center toll-free number: 877-291-0366, Monday–Friday, 8:00 a.m.–6:00 p.m. MT.

AIM Rehabilitation training webinars

Anthem invites you to take advantage of a free informational webinar that will introduce you to the program and the robust capabilities of the AIM *ProviderPortal*_{SM}. Go to the [AIM Rehabilitation microsite](#) to register for an upcoming webinar. If you have previously registered for other services managed by AIM, there is no need to register again.

URL: <https://providernews.anthem.com/colorado/article/update-new-rehabilitative-program-now-effective-august-1-2019-colorado>
