



## California Provider News

September 4, 2018: Anthem Blue Cross eUPDATE -  
California

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### **Administrative:**

Anthem Blue Cross is hosting a Secure Messaging Webinar ..... 2

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# Anthem Blue Cross is hosting a Secure Messaging Webinar

Published: Sep 4, 2018 - Administrative

Anthem Blue Cross is hosting a Secure Messaging Webinar on September 5, 2018.

**Secure Messaging is a tool on the Availity Portal that allows you to send a question about a claim instead of calling Customer Service.**

**Some of the topics we will cover include:**

- Learn when to use Secure Messaging
- Learn how to use Secure Messaging
- Learn how to retrieve your messages
- Learn the roles and responsibilities of the CA Contract (Network Relations) team

Click on the link below to register:

<http://abcprovidereducation.adobeconnect.com/sm090518/event/registration.html>

**Save this link <http://abcprovidereducation.adobeconnect.com/availitysm/> to join the webinar, enter your name in the “Guest” field. *You will also receive a reminder that contains this link as well.***

**Audio Conference Details:** Conference Number(s): North America: 1-877-286-9200. No Participant Code needed.

**Thank you, Provider Network Education**

QUESTIONS? email: [network.education@anthem.com](mailto:network.education@anthem.com)

You will need the latest version of Flash Player. Click on the link below for your free download.

<https://get.adobe.com/flashplayer/>

**URL:** <https://providernews.anthem.com/california/article/anthem-blue-cross-is-hosting-a-secure-messaging-webinar>

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