



# Colorado Provider News

November 2020 Anthem Provider News and Important Updates -- Colorado

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# Anthem prior authorization updates for specialty pharmacy are available (MAC)

Published: Nov 1, 2020 - **Products & Programs** / Pharmacy

## Material Adverse Change (MAC)

[Anthem prior authorization updates for specialty pharmacy are available](#)

743-1120-PN-CONV

### Article Attachments

[20201101-743-1120-PN-CONV\\_MAC - Anthem Prior Auth Update for Specialty Rx - CO rv 20201011 final.pdf](#)  
application/pdf - 668.21 KB

**URL:** <https://providernews.anthem.com/colorado/article/anthem-prior-authorization-updates-for-specialty-pharmacy-are-available-mac-14>

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## IngenioRx Introduces New Pharmacy Network in 2021

Published: Nov 1, 2020 - **Products & Programs** / Pharmacy

Starting **January 1, 2021**, IngenioRx, the pharmacy benefit manager for our affiliated health plans, will make its new standard pharmacy network available to your patients. The standard network will be made up of about 58,000 pharmacies nationwide, including well-known national chains like Costco, CVS, Kroger, Sam's Club, Target and Walmart.

With robust access, your patients can use any participating pharmacy across the country in the standard network to fill their prescriptions.

### Network Notification Plan

Some of your patients covered by an Anthem Blue Cross and Blue Shield (Anthem) health plan may currently use pharmacies that are not in this new network. They'll need to transfer their active prescription(s) to a network pharmacy to ensure there is no interruption of their coverage.

Prior to the network effective date, we'll notify your patients by letter outlining the easy steps about transferring their prescriptions to another pharmacy in the network.

In addition, to help you easily send prescriptions to a participating pharmacy, we'll include messaging via your patients' electronic medical record. This message will appear if you attempt to submit a prescription to a pharmacy that's not included in the standard network. This will ensure your patients' prescriptions are properly routed to a network pharmacy and will help them continue to receive their medications worry-free.

If your patients would like to search for a network pharmacy prior to the new network effective date, they can log in to their member portal at [anthem.com](https://www.anthem.com), where instructions will appear with a helpful link to our online pharmacy search tool. They can enter their address/city/state or their zip code to begin searching.

### Questions?

Please refer to our helpful [Frequently Asked Questions](#) for more details about the new standard network.

750-1120-PN-CONV

URL: <https://providernews.anthem.com/colorado/article/ingeniorx-introduces-new-pharmacy-network-in-2021-1>

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## US Antibiotic Awareness Week

Published: Nov 1, 2020 - [Products & Programs](#) / Pharmacy

**US Antibiotic Awareness Week is November 18-24, 2020!** This is a one week observance that gives organizations and providers an opportunity to raise awareness on the appropriate use of antibiotics and reduce the threat of antibiotic resistance. The Centers for Disease Control and Prevention (CDC) has over 10 hours of [free Continuing Education](#) available for providers.

#### Article Attachments

[750-1120-PN-CONV  
-Prescriber  
FAQs.pdf](#)  
application/pdf - 454 KB

The CDC promotes *Be Antibiotics Aware*, an educational effort to raise awareness encouraging safe antibiotic prescribing practices and use. *Be Antibiotics Aware* has many resources for health care professionals (in outpatient and inpatient settings) including videos such as [The Right Tool](#) and [Antibiotics Aren't Always the Answer](#) that can be utilized in provider's waiting rooms.

647-1020-PN-CONV

URL: <https://providernews.anthem.com/colorado/article/us-antibiotic-awareness-week-1>

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## Working with Anthem Webinars -- November 2020 schedule: Blue High Performance Network (HPN)

Published: Nov 1, 2020 - Administrative

We are continuing our series of "Working with Anthem" webinars for 2020. These webinars are focused on one topic each session, and designed to help our providers and their staff learn how to use the tools currently available to improve operational efficiency when working with Anthem Blue Cross and Blue Shield (Anthem).

### 2020 Subject Specific Webinars -- November schedule

<b>Topic:</b>	<a href="#">Blue High Performance Network (HPN)</a>
<b>Date/Time:</b>	<b>Wednesday, November 18, 2020, 12-1pm MT</b>
<b>Description:</b>	Join our webinar to learn more about details such as: <ul style="list-style-type: none"><li>- what is the Blue High Performance Network</li><li>- how do I know if I'm participating</li><li>- how to identify members aligned with this network</li><li>- sample member ID cards</li><li>- plus more</li></ul>
<b>Registration link:</b>	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=b6a696587e498199466cad7231c908d">https://anthem.webex.com/anthem/onstage/g.php?PRID=b6a696587e498199466cad7231c908d</a>

Webinars are offered using Cisco WebEx. There is no cost to attend. Access to the internet, an email address and telephone is all that's needed. **Attendance is limited, so please register today.**

Watch for additional topics and dates in future issues of our monthly provider newsletter throughout the year. We also will continue to offer our Fall Provider Seminars which will continue to cover a variety of topics in face-to-face and webinar options.

### **Recorded sessions:**

Most sessions are recorded and playback versions are available on our Registration Page. The top portion of the page will show **“Upcoming Events”** and the bottom portion will show **“Event Recordings”**.

*Note: Even if you are unavailable to attend, please register to ensure you receive the event recording password once available as it's distributed to all that register.*

732-1120-PN-CO

**URL:** <https://providernews.anthem.com/colorado/article/working-with-anthem-webinars-november-2020-schedule-blue-high-performance-network-hpn>

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## **Availity Attachment Tools for Anthem and Affiliate Payers -- Live Webinars**

Published: Nov 1, 2020 - **Administrative**

In this 60-minute webinar, you will learn how to use Availity's Attachment tools to submit and track supporting documentation electronically to Anthem and affiliate payers.

We will explore key workflow options to fit your organization's needs, including how to:

- Work a request in the inbox of your Attachments Dashboard.
- Enter and submit a web claim including supporting documentation.
- Use EDI batch options to trigger a request in your inbox.
- Track attachments you submitted using sent and history lists in your Attachments Dashboard.

- Get set up to use these tools.

As part of the session, we'll answer questions and provide handouts and a job aid for you to reference later.

**Register for an upcoming webinar session:**

1. In the Availity Portal, select Help & Training > Get Trained.
2. The Availity Learning Center opens in a new browser tab.
3. Search for and enroll in a session using one of these options:
  - In the Catalog, search by webinar title or keyword.
    - To find this specific live session quickly, use keyword ***medattach***.
  - Select the **Sessions** tab to scroll the live session calendar.
4. After you enroll, you'll receive emails with instructions to join the session.

**Webinar Dates:**

DATE	DAY	TIME
October 7, 2020	Wednesday	4 p.m. to 5 p.m. ET
October 20, 2020	Tuesday	11 a.m. to noon ET
November 4, 2020	Wednesday	Noon to 1 p.m. ET
November 17, 2020	Tuesday	2 p.m. to 3 p.m. ET
December 4, 2020	Friday	3 p.m. to 4 pm.m ET
December 15, 2020	Tuesday	3 p.m. to 4 pm.m ET

762-1120-PN-CONV

**URL:** <https://providernews.anthem.com/colorado/article/availity-attachment-tools-for-anthem-and-affiliate-payers-live-webinars>

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# Get the full picture of your patient's health through their smartphone

Published: Nov 1, 2020 - Administrative

Anthem Blue Cross and Blue Shield (Anthem) is committed to creating innovative tools that help simplify health care. In pursuit of that commitment, we recently enhanced our digital tool that enables members to share their personal health data with physicians and hospitals. This tool, referred to as My Health Record, or My Family Health Record, merges patient health records from providers who may have cared for an individual member and stores the data in one secure place that is accessible to the member via the Sydney Health mobile app and the member's portal on [anthem.com](https://www.anthem.com). My Health Record provides a new way for members to access their personal health information from multiple providers' databases then view, download and share their health data and medical records with doctors via their smartphone or computer.

My Health Record allows members to share important health information with physicians, such as:

- Lab results and historical insights with visualizations
- Medications, Conditions, Immunizations, Vaccinations
- Health records
- Health records of dependents (14 years and under)
- Easy access to provider information
- Personalized health data tracking over time
- Integration for member authorization to more health record data

The enhanced digital tool gives physicians and hospitals a holistic view of a member's up-to-date health data. This complete health data in one trusted place enables providers and members to feel more confident in making important life decisions easily and quickly.

\*This tool is now available to Anthem members in our Medicare, Individual, Small Group and Fully Insured Large Group business segments and will be available to members in our Large Group ASO and Anthem National Account business segments in early 2021.

763-1120-PN-CONV



## Digital transactions cut administrative tasks in half

Published: Nov 1, 2020 - Administrative

### Introducing the Anthem Provider Digital Engagement Supplement to the provider manual

Using our secure provider portal or EDI submissions (via Availity), administrative tasks can be reduced by more than fifty percent when filing claims with or without attachments, checking statuses, verifying eligibility, benefits and when submitting prior authorizations electronically. In addition, it could not be easier. Through self-service functions, you can accomplish digital transactions all at one time, all in one place. If you are not already registered, visit the [Availity EDI website](#) or the secure provider portal via Availity.

### Get payments faster

By eliminating paper checks, Electronic Funds Transfer (EFT) is a digital payment solution that deposits payments directly into your account. It is safe, secure and you can receive payments faster. Electronic remittance advice (ERA) is completely searchable and downloadable from the secure provider portal or the EDI 835 remittance, which meets all HIPAA mandates - eliminating the need for paper remittances.

### Member IDs go digital

Anthem members are transitioning to digital member identification cards making it easier for them and you. The ID card is easily emailed directly to you for file upload, eliminating the need to scan or print. In addition, the new digital member ID card can be directly accessed through the secure provider portal via Availity. Providers should begin accepting the digital member ID cards when presented by the member.

### Anthem makes going digital easy with the Provider Digital Engagement Supplement

From our digital member identification cards to EDI transactions, application programming interfaces (APIs) to Direct Data Entry, we cover it all in our Provider Digital Engagement Supplement to the provider manual available [here](#) and on our secure provider portal through [Availity](#). The Supplement outlines Anthem provider expectations, processes and self-service tools across all electronic channels, including medical, dental, and vision benefits.

The Provider Digital Engagement Supplement to the provider manual is another example of how Anthem is using digital technology to improve the health care experience. We are asking providers to go digital with Anthem no later than January 1, 2021, so we can realize our mutual goals of reducing administrative burden and increasing provider satisfaction and collaboration. Read the Digital Engagement Supplement now and go digital with Anthem.

774-1120-PN-CONV

URL: <https://providernews.anthem.com/colorado/article/digital-transactions-cut-administrative-tasks-in-half-4>

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## Non-participating lab referrals

Published: Nov 1, 2020 - Administrative

This is a reminder to ensure that you are referring Anthem members to participating labs. LabCorp is our preferred lab provider and offers a Single Source Solution to your testing needs. ***The relationship with LabCorp does not affect network hospital-based lab service providers, contracted pathologists, or contracted independent laboratories. Physicians may continue to refer to all par providers as they have in the past.***

Not only does your Anthem agreement obligate you to refer to participating labs where available, but members will only receive their full benefits from participating providers. As a result, referring your patient and our member to a non-participating lab may expose them to a greater financial responsibility. *As a reminder, Quest Diagnostics is a non-participating laboratory for all lines of business in Colorado.*

Unfortunately, there are certain non-participating labs that are offering to waive or cap co-payments, coinsurance or deductibles to our members in order to increase their overall revenue. These practices undermine member benefits and may encourage over-utilization of services.

These billing practices are also questionable in their legality. Such a practice may present violations under state or federal anti-kickback laws, and may constitute abuse of health insurance under the Colorado criminal code.

For a listing of Anthem participating laboratories, please check our online directory. Go to **anthem.com**, and select **Providers**. Select your state if you haven't done so already. Under the *Provider Resources* heading, select **Find a Doctor**. Select your state if you haven't done so already.

Note: When searching for laboratory, pathology, or radiology services, under the field “*I am looking for a:*” select **Lab/Pathology/Radiology**; and then under the field “*Who specializes in:*”, select **Laboratories, Pathology, or Radiology** as appropriate for your inquiry.

**LabCorp is our preferred lab provider and offers a Single Source Solution to your testing needs:**

LabCorp is capable of providing services that range from routine testing, such as basic blood counts and cholesterol tests, to highly complex diagnosing of genetic conditions, cancers, and other rare diseases. LabCorp has specialized laboratories which cover the following areas of testing:

<ul style="list-style-type: none"> <li>· Allergy Program</li> <li>· Cancer Testing</li> <li>· Cardiovascular Disease</li> <li>· Companion Diagnostics</li> <li>· Dermatology</li> <li>· Diabetes</li> <li>· DNA Testing</li> <li>· Endocrine Disorders</li> <li>· Esoteric Coagulation</li> <li>· Gastroenterology</li> </ul>	<ul style="list-style-type: none"> <li>· Genetic Testing</li> <li>· Genetic Counseling</li> <li>· Genomics</li> <li>· HLA Lab for National Marrow Donor Program</li> <li>· Hematopathology</li> <li>· Infectious Disease</li> <li>· Immunology</li> <li>· Liver Disease</li> <li>· Kidney Disease</li> </ul>	<ul style="list-style-type: none"> <li>· Medical Drug Monitoring</li> <li>· Molecular Diagnostics</li> <li>· Newborn Screening</li> <li>· Pain Management</li> <li>· Pathology Expertise w/range of Subspecialties</li> <li>· Pharmacogenomics</li> <li>· Preimplantation Genetic Diagnosis</li> <li>· Reproductive Health</li> </ul>	<ul style="list-style-type: none"> <li>· Obstetrics / Gynecology</li> <li>· Oncology</li> <li>· Toxicology</li> <li>· Whole Exome Sequencing</li> <li>· Virology</li> <li>· Women’s Health</li> <li>· Urology</li> </ul>
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Note: This relationship with LabCorp **does not affect** network hospital-based lab service providers, contracted pathologists, or contracted independent laboratories.

723-1120-PN-CONV

**URL:** <https://providernews.anthem.com/colorado/article/non-participating-lab-referrals-14>

# Clinical Laboratory Improvement Amendments (CLIA) Number -- Additional Information

Published: Nov 1, 2020 - Administrative

The purpose of this article is to provide additional information regarding submission of the CLIA number on claims for laboratory services that include QW or 90 modifiers. As a reminder, claims filed without the CLIA number are considered incomplete and will reject.

Both paper and electronic claim formats accommodate the CLIA number.

- On the CMS-1500 form, Box 23 (Prior Authorization) is reserved for the CLIA number.
- On the 837P, REF segments are available: REF (X4) in loops 2300 and 2400, and REF (F4) in loop 2400.

**Note:** The CLIA number for the Referring Clinical Laboratory should be included in REF (F4)

The following examples illustrate how the CLIA number as well as procedure code modifiers QW and 90 should be filed:

Claim Format	Location(s) Reserved for Procedure Modifier and CLIA #		
<b>Modifier QW</b> – diagnostic lab service is a CLIA waived test <ul style="list-style-type: none"> <li>· CLIA Waived Tests - simple laboratory examinations and procedures that have an insignificant risk of an erroneous result</li> </ul>			
CMS-1500	Procedure modifier 'QW': Box 24d	CLIA #: Box 23 Prior Authorization	
837P	Procedure modifier 'QW': Loop 2400 SV101-3 (1st position)	CLIA #: Loop 2300 or 2400 REF X4	
<b>Modifier 90</b> – Reference (Outside) Laboratory <ul style="list-style-type: none"> <li>· Referring laboratory – refers a specimen to another laboratory for testing</li> <li>· Reference laboratory – receives a specimen from another laboratory and performs one or more tests on that specimen</li> </ul>			
CMS-1500	Procedure modifier '90': Box 24d	CLIA #: Box 23 Prior Authorization	
837P	Procedure modifier '90': Loop 2400 SV101-3 – SV101-6	CLIA #: Loop 2300 or 2400 REF X4	CLIA # - Referring Facility Identification: Loop 2400 REF F4

Additional information regarding CLIA is available on the CMS website:

<https://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/>

If you have additional questions, please call the telephone number on the back of the member's identification card.

733-1120-PN-CONV

URL: <https://providernews.anthem.com/colorado/article/clinical-laboratory-improvement-amendments-clia-number-additional-information-1>

## Medical Policy and Clinical UM Guidelines notification letter (MAC)

Published: Nov 1, 2020 - **Policy Updates** / Medical Policy & Clinical Guidelines

### Material Adverse Change (MAC)

724-1120-PN-CONV

Article Attachments

[20201101 724-1120-PN-CONV - MAC - MPTAC Q3 2020\\_CO rv 20201011 final.pdf](#)  
application/pdf - 721.2 KB

URL: <https://providernews.anthem.com/colorado/article/medical-policy-and-clinical-um-guidelines-notification-letter-mac-8>

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## REMINDER: Post-service reviews using AIM

Published: Nov 1, 2020 - **Policy Updates** / Medical Policy & Clinical Guidelines

As previously communicated in [October 2017 Network Update](#), Anthem, uses AIM to administer pre-service clinical reviews for services noted below. AIM reviews requests in real time against evidence-based clinical guidelines and Anthem medical policies. Providers are notified via letter or remit message when claims are submitted without the appropriate pre-service review by AIM. If such a letter or message is received, providers will need to obtain a post-service clinical review for the service via the AIM **ProviderPortal**<sub>SM</sub>. If documentation / post-service review request is submitted to Anthem, Providers are notified via another letter or remit message to submit to AIM.

To help prevent delays in claim processing and post-service reviews, ordering providers submit pre-service request to AIM in one of the following ways:

- Access AIM **ProviderPortal** directly at [providerportal.com](http://providerportal.com) available 24/7 to process orders in real-time
- Access AIM via the Availity web portal at [availity.com](http://availity.com)

As a reminder, AIM reviews the following services for clinical appropriateness:

- Advanced diagnostic imaging
- Cardiology tests and procedures (e.g. MPI, echocardiography, PCI, cardiac catheterization)
- Medical oncology treatments through the Cancer Care Quality Program
- Radiation oncology treatments (e.g. IMRT, brachytherapy)

- Sleep testing, treatment and supplies
- Genetic testing
- Musculoskeletal (e.g., spine and joint surgeries, pain management)
- Rehabilitative services (physical, speech and occupational therapy)
- Surgical Site of Care (e.g., gastroenterology, other surgeries will be implemented which will be communicated via provider newsletter)

Services performed in an emergency or inpatient setting are excluded from AIM programs.

This update applies to local fully-insured Anthem members and members who are covered under a self-insured (ASO) benefit plan, with services medically managed by AIM. It does not apply to BlueCard, Medicare Advantage, Medicaid, Medicare Supplement, Federal Employee Program (FEP).

For more information please contact the phone number on the back of the member ID card.

711-1120-PN-CONV

**URL:** <https://providernews.anthem.com/colorado/article/reminder-post-service-reviews-using-aim-1>

## Documentation Standards for Episodes of Care (Professional Reimbursement Policy) -- New (MAC)

Published: Nov 1, 2020 - **Policy Updates** / Reimbursement Policies

### Material Adverse Change (MAC)

[Documentation Standards for Episodes of Care \(Professional Reimbursement Policy\) -- New](#)

748-1120-PN-CONV

#### Article Attachments

[20201101-748-1120-PN-CONV\\_MAC - Episodes of Care - Prof - CO rv 20201011 final.pdf](#)  
application/pdf - 583.02 KB

**URL:** <https://providernews.anthem.com/colorado/article/documentation-standards-for-episodes-of-care-professional-reimbursement-policy-new-mac>

# Modifier Rules (Professional Reimbursement Policy) -- Update (MAC)

Published: Nov 1, 2020 - **Policy Updates** / Reimbursement Policies

## Material Adverse Change (MAC)

### [Modifier Rules \(Professional Reimbursement Policy\) -- Update](#)

751-1120-PN-CONV

#### Article Attachments

[20201101-751-1120-PN-CONV\\_MAC - Modifier Rules - Prof - CO rv 20201011 final.pdf](#)  
application/pdf - 574.43 KB

URL: <https://providernews.anthem.com/colorado/article/modifier-rules-professional-reimbursement-policy-update-mac>

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# Bundled Services and Supplies (Professional Reimbursement Policy) – Update (MAC)

Published: Nov 1, 2020 - **Policy Updates** / Reimbursement Policies

## Material Adverse Change (MAC)

### [Bundled Services and Supplies \(Professional Reimbursement Policy\) -- Update](#)

754-1120-PN-CONV

#### Article Attachments

[20201101-754-1120-PN-CONV\\_MAC - Bundled Services and Supplies - Prof - CO rv 20201017 final.pdf](#)  
application/pdf - 607.12 KB

URL: <https://providernews.anthem.com/colorado/article/bundled-services-and-supplies-professional-reimbursement-policy-update-mac>

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# Claims editing update for ICD-10-CM Excludes 1 notes

Published: Nov 1, 2020 - **Policy Updates** / Reimbursement Policies



Beginning with dates of service on or after November 1, 2020 Anthem will be implementing revised claims editing logic tied to Excludes 1 notes from ICD-10-CM 2020 coding guidelines. To help ensure the accurate processing of claims, use ICD-10-CM Coding Guidelines when selecting the most appropriate diagnosis for member encounters. Please remember to code to the highest level of specificity. For example, if there is an indication at the Category level that a code can be billed with another range of codes, it is imperative to look for Excludes 1 notes that may prohibit billing a specific code combination.

For assistance in determining proper coding guidance, the following site should be helpful: <https://www.cdc.gov/nchs/icd/icd10cm.htm>

One of the unique attributes of the ICD-10 code set and coding conventions is the concept of Excludes 1 notes. An Excludes 1 note indicates that the excluded code identified in the note should not be billed with the code or code range listed above the Excludes 1 note. These notes appear below the affected codes – if the note appears under the Category (first three characters of a code), it applies to the entire series of codes within that category. If the Excludes 1 note appears beneath a specific code (3, 4, 5, 6 or 7 characters in length) then it applies only to that specific code

- Reporting Z01.419 with Z12.4
  - 41X (encounter GYN exam w/out abnormal findings) has an Excludes 1 note below that includes Z12.4.
  - 4 (encounter for screening malignant neoplasm cervix)
- Reporting Z79.891with F11.2X
  - 891 (long-term use of Opiates) has an Excludes 1 note after it for F11.2X. F11.2X (Opioid dependence)
- Reporting M54.2 with M50.XX
  - 2 (Cervicalgia) has an Excludes 1 note below it for M50.XX (cervicalgia due to intervertebral disc disorder)
- Reporting M54.5 with S39.012X and/or M54.4x
  - 5 (low back pain) has an Excludes 1 note below it which includes; S93.012X (strain of muscle, fascia and tendon of lower back), M54.4X (low back pain) M51.2X (lumbago)

due to intervertebral disc disorder)

- Reporting J03.XX with J02.XX, J35.1, J36, J02.9
  - - (Acute tonsillitis) has an Excludes 1 note below it which includes; J02.- (acute sore throat), J35.1 (hypertrophy of tonsils), J36 (Peritonsillar abscess)
- Reporting N89 with R87.62X, D07.2, R87.623, N76.XX, N95.2, 00
  - N89 (Other inflammatory disorders of the vagina) has an Excludes 1 note below the category for
    - 62X(abnormal results from vaginal cytological exam), D07.2 (vaginal intraepithelial neoplasia),
    - 623(HGSIL of vagina), N76.XX inflammation of the vagina), N95.2 (senile [atrophic] vaginitis),
    - 00 (trichomonal leukorrhea)

Finally, if you believe an Excludes1 note denial is incorrect, please consult the ICD-10-CM codebook to verify appropriate use of the billed codes and provide supporting documentation through the normal dispute process as to why the billed diagnoses codes are appropriately used together.

752-1120-PN-CONV

**URL:** <https://providernews.anthem.com/colorado/article/claims-editing-update-for-icd-10-cm-excludes-1-notes>

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## Preferred continuous glucose monitors

Published: Nov 1, 2020 - **State & Federal** / Medicare

On January 1, 2020, Anthem Blue Cross and Blue Shield (Anthem) implemented a preferred edit on Medicare Part B eligible continuous glucose monitors (CGMs). The preferred CGM is **Freestyle Libre**.

Preferred CGM edits do not apply to the following plans/plan types:

- Employer Group Waiver Plans (EGWP) Medicare Advantage Part D (MAPD) through Anthem
- Employer Group Waiver Plans (EGWP) Medicare Advantage (MA only) through Anthem
- Individual Medicare Advantage Plans (MA only) through Anthem

### Delivery channels

Only members enrolled in a plan using preferred CGM edits will need to obtain their CGM systems from a retail or mail order pharmacy. Members on a plan without preferred CGM edits will be able to obtain their CGM systems through durable medical equipment (DME) providers in addition to retail and mail order pharmacies. Please check member and plan benefits to confirm the available delivery channels for accessing CGM products.

ABSCARE-0664-20

URL: <https://providernews.anthem.com/colorado/article/preferred-continuous-glucose-monitors-1>

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## Provider Chat -- A fast, easy way to get your questions answered

Published: Nov 1, 2020 - **State & Federal** / Medicare

You now have a new option to have questions answered quickly and easily. With Anthem Blue Cross and Blue Shield (Anthem) and AMH Health, LLC Chat, providers can have a real-time, online discussion through a new digital service, **available through Payer Spaces on [Availity](#)**.\*

Provider Chat offers:

- Faster access to Provider Services for all questions.
- Real-time answers to your questions about prior authorization and appeals status, claims, benefits, eligibility, and more.
- An easy to use platform that makes it simple to receive help.
- The same high level of safety and security you have come to expect with Anthem and AMH Health.

Chat is one example of how Anthem and AMH Health are using digital technology to improve the health care experience, with the goal of saving valuable time. To get started, access the service through Payer Services on [Availity](#).

\* Availity, LLC is an independent company providing administrative support services on behalf of Anthem Blue Cross and Blue Shield and AMH Health, LLC.

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**URL:** <https://providernews.anthem.com/colorado/article/provider-chat-a-fast-easy-way-to-get-your-questions-answered-2>

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## Medical drug benefit Clinical Criteria updates -- June 2020

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On February 21, 2020, May 15, 2020, and June 18, 2020, the Pharmacy and Therapeutics (P&T) Committee approved *Clinical Criteria* applicable to the **medical drug benefit** for Anthem Blue Cross and Blue Shield. These policies were developed, revised or reviewed to support clinical coding edits.

The *Clinical Criteria* is publicly available on the provider websites, and the effective dates will be reflected in the [Clinical Criteria Web Posting June 2020](#). Visit [Clinical Criteria](#) to search for specific policies.

If you have questions or would like additional information, use this [email](#).

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**URL:** <https://providernews.anthem.com/colorado/article/medical-drug-benefit-clinical-criteria-updates-june-2020-2>

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## FDA approvals and expedited pathways used -- new molecular entities

Published: Nov 1, 2020 - **State & Federal** / Medicare

Anthem Blue Cross and Blue Shield (Anthem) reviews the activities of the FDA's approval of drugs and biologics on a regular basis to understand the potential effects for both our providers and members.

The FDA approves new drugs/biologics using various pathways of approval. Recent studies on the effectiveness of drugs/biologics going through these different FDA pathways illustrates the importance of clinicians being aware of the clinical data behind a drug or biologic approval in making informed decisions.

Here is a list of the approval pathways the FDA uses for drugs/biologics:

- **Standard Review:** The Standard Review process follows well-established paths to make sure drugs/biologics are safe and effective when they reach the public. From concept to approval and beyond, FDA performs these steps: reviews research data and information about drugs and biologics before they become available to the public, watches for problems once drugs and biologics are available to the public, monitors drug/biologic information and advertising, and protects drug/biologic quality. To learn more about the Standard Review process, go [here](#).
- **Fast Track:** Fast Track is a process designed to facilitate the development and expedite the review of drugs/biologics to treat serious conditions and fill an unmet medical need. To learn more about the Fast Track process, go [here](#).
- **Priority Review:** A Priority Review designation means FDA's goal is to take action on an application within six months. To learn more about the Priority Review process, go [here](#).
- **Breakthrough Therapy:** A process designed to expedite the development and review of drugs/biologics that may demonstrate substantial improvement over available therapy. To learn more about the Breakthrough Therapy process, click [here](#).
- **Orphan Review:** Orphan Review is the evaluation and development of drugs/biologics that demonstrate promise for the diagnosis and/or treatment of rare diseases or conditions. To learn more about the Orphan Review process, click [here](#).
- **Accelerated Approval:** These regulations allowed drugs/biologics for serious conditions that filled an unmet medical need to be approved based on a surrogate endpoint. To learn more about the Accelerated Approval process, click [here](#).

New molecular entities approvals — January to August 2020

Certain drugs/biologics are classified as new molecular entities (NMEs) for purposes of FDA review. Many of these products contain active ingredients that have not been approved by FDA previously, either as a single ingredient drug or as part of a combination product; these products frequently provide important new therapies for patients.

Anthem reviews the FDA-approved NMEs on a regular basis. To facilitate the decision-making process, we are providing a list of NMEs approved from January to August 2020, along with the FDA approval pathway utilized.

<b>Generic name</b>	<b>Trade name</b>	<b>Standard Review</b>	<b>Fast Track</b>	<b>Priority Review</b>	<b>Break-through Therapy</b>	<b>Orphan Review</b>	<b>Accelerated Approval</b>	<b>Approval date</b>
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Indication									
Abametapir	Xeglyze	X						July 24, 2020	Head lice
Amisulpride	Barhemys	X						February 26, 2020	Postoperative nausea and vomiting
Avapritinib	Ayvakit		X	X	X	X		January 9, 2020	PDGFRa exon 18 mutant gastrointestinal stromal tumor
Belantamab mafodotin	Blenrep			X	X	X	X	August 5, 2020	Multiple myeloma
Bempedoic acid	Nexletol	X						February 21, 2020	Dyslipidemia
Brexucabtagene autoleucel	Tecartus			X	X	X	X	July 24, 2020	Mantle cell lymphoma
Capmatinib	Tabrecta			X	X	X	X	May 6, 2020	Non-small cell lung cancer (NSCLC)
Decitabine/ cedazuridine	Inqovi			X		X		July 7, 2020	Myelodysplastic syndromes
Eptinezumab-jjmr	Vyepti	X						February 21, 2020	Migraine prevention
Fostemsavir	Rukobia		X	X	X			July 2, 2020	HIV treatment
Inebilizumab	Uplizna	X			X	X		June 11, 2020	Neuromyelitis optica spectrum disorder
Isatuximab	Sarclisa	X				X		March 2, 2020	Multiple myeloma
Lurbinectedin	Zepzelca			X		X	X	June 15, 2020	NSCLC
Nifurtimox	Lampit			X		X	X	August 6, 2020	Chagas disease
Oliceridine	Olinvyk	X	X					August 7, 2020	Moderate to severe acute pain



Opicapone	Ongentys	X						April 24, 2020	Parkinson's disease
Osilodrostat	Isturisa	X				X		March 6, 2020	Cushing's disease
Ozanimod	Zeposia	X						March 25, 2020	Multiple sclerosis
Peanut (Arachis hypogaea) allergen powder-dnfp	Palforzia	X	X		X			January 31, 2020	Peanut allergy
Pemigatinib	Pemazyre			X	X	X	X	April 17, 2020	Cholangiocarcinoma
Remimazolam	Byfavo	X						April 2, 2020	Sedation for procedures
Rimegepant	Nurtec ODT			X				February 27, 2020	Migraine treatment
Risdiplam	Evrysdi		X	X	X	X		August 7, 2020	Spinal muscular atrophy
Ripretinib	Qinlock		X	X	X	X		May 15, 2020	Gastrointestinal stromal tumor
Sacituzumab-hziy	Trodelvy		X	X	X	X	X	April 22, 2020	Triple negative breast cancer
Selpercatinib	Retevmo			X	X	X	X	May 8, 2020	NSCLC and thyroid cancers
Selumetinib	Koselugo		X	X	X	X		April 10, 2020	Neurofibromatosis type 1
Tafasitamab	Monjuvi	X	X		X	X	X	July 31, 2020	Large B-cell lymphoma
Tazemetostat	Tazverik			X		X	X	January 23, 2020	Epithelioid sarcoma
Teprotumumab-trbw	Tepezza		X	X	X	X		January 21, 2020	Thyroid eye disease
Triheptanoin	Dojolvi	X	X			X		June 30, 2020	Long-chain fatty acid oxidation disorders
Tucatinib	Tukysa		X	X	X	X		April 17, 2020	Breast cancer

Viltolarsen	Viltepso		X	X		X	X	August 12, 2020	Duchenne muscular dystrophy
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Source: [www.fda.gov](http://www.fda.gov)

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URL: <https://providernews.anthem.com/colorado/article/fda-approvals-and-expedited-pathways-used-new-molecular-entities-1>

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## Keep up with Medicare news

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Please continue to check [Important Medicare Advantage Updates](#) at [anthem.com/medicareprovider](http://anthem.com/medicareprovider) for the latest Medicare Advantage information, including:

- [Prior authorization requirements for the below codes](#)
- [AIM Musculoskeletal program expansion update](#)
- [AIM rehabilitation prior authorizations suspended for Group Retiree Solutions members until December 31, 2020](#)
- [Transition to AIM Rehabilitative Service Clinical Appropriateness Guidelines](#)

ABSCRNU-0172-20  
 ABSCRNU-0174-20  
 ABSCRNU-0175-20  
 ABSCRNU-0177-20

URL: <https://providernews.anthem.com/colorado/article/keep-up-with-medicare-news-164>

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