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## **Anthem taps Paul Marchetti to lead company's overall care transformation strategy**

Published: Nov 1, 2018 - **Administrative**

We are pleased to share that **Paul Marchetti** has been named Senior Vice President, Network and Care Delivery Transformation for Anthem. Paul joined Anthem October 22 and will have responsibility for Anthem's overall care transformation strategy.

Paul is a respected leader who has more than 25 years of payer and provider experience in healthcare delivery systems, business operations, product development and population health, and technology solutions. Paul joins Anthem from New Century Health, a specialty care management company, where he served as Chief Growth Officer and led top-line revenue growth, strategic planning and execution and product development. Prior to his current role, Paul held leadership roles at Aetna, United HealthCare, Horizon Healthcare and Physicians Health Services.

Paul looks forward to meeting and engaging with our healthcare professionals and payers to evolve the healthcare system to one that is simpler, more accessible and more affordable for all Americans.

**URL:** <https://providernews.anthem.com/ohio/article/anthem-taps-paul-marchetti-to-lead-companys-overall-care-transformation-strategy-2>

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## **Reminder: Correspondence must include a valid Anthem member ID number**

Published: Nov 1, 2018 - **Administrative**

This is a reminder that any correspondence faxed to Anthem must include a valid Anthem member identification (ID) number. If available, please also include a copy of the member's ID card. Any missing information will delay its processing.

Recently, we have seen a high instance of providers faxing appeals to us without a valid Anthem member ID number.

Appeals that do not have a valid Anthem member ID number will be returned by fax to the sender advising that this information is needed before we handle your request.

## Availity: New report for oncology practices

Published: Nov 1, 2018 - Administrative

There is a new report available for oncology practices from Anthem via Availity. Using a unique predictive analytics model, the report scores chemotherapy patients at a practice with their risk for a potentially avoidable admission. The weekly report uses many variables to determine a patient's individual risk for being admitted to the hospital while in treatment. This tool can help an oncology practice to be aware of high risk patients, and plan interventions or resource utilization accordingly. The tool was piloted with five practices including community and academic oncology with positive feedback.

This report is accessible through the Availity portal as shown below. For questions about this report or about Anthem's Cancer Care Quality Program please email:

[cancer.quality@anthem.com](mailto:cancer.quality@anthem.com).

Weekly practice-level report generated includes patients soon to begin or currently undergoing treatment, segmented into risk categories.

Patients Undergoing Chemotherapy - Risk for Potentially Avoidable Admissions								
Practice TIN:		XXXXXXXX						
Practice Name:		XXXXXXXX						
Practice State:		XX						
Report Date:		mm/dd/yyyy						
New	Name	DOB	Ordering MD	Cancer site	Stage	Regimen	Planned Treatment Start	Planned Treatment End
<b>HIGH RISK - ordered by planned treatment start date</b>								
*	Last, First	mm/dd/yyyy	Last, First	Lung	IV	Carboplatin and Etoposide (SCLC, First Line)	mm/dd/yyyy	mm/dd/yyyy
*	Last, First	mm/dd/yyyy	Last, First	Colon	IIIc	Fluorouracil, Leucovorin and Oxaliplatin (FOLFOX-6) (Stage III, Adjuvant)	mm/dd/yyyy	mm/dd/yyyy
	.....							
<b>MODERATE RISK - ordered by planned treatment start date</b>								
	Last, First	mm/dd/yyyy	Last, First	Lung	IV	Carboplatin and Etoposide (SCLC, First Line)	mm/dd/yyyy	mm/dd/yyyy
	Last, First	mm/dd/yyyy	Last, First	Colon	IIIc	Fluorouracil, Leucovorin and Oxaliplatin (FOLFOX-6) (Stage III, Adjuvant)	mm/dd/yyyy	mm/dd/yyyy
	Last, First	mm/dd/yyyy	Last, First	Breast	IIA	Zoladex (Goserelin Acetate) (3.6 mg Monthly) (Adjuvant) (W)	mm/dd/yyyy	mm/dd/yyyy
	.....							
	.....							
<b>LOW RISK - ordered by planned treatment start date</b>								
*	Last, First	mm/dd/yyyy		Lung	IV	Carboplatin and Etoposide (SCLC, First Line)	mm/dd/yyyy	mm/dd/yyyy
	Last, First	mm/dd/yyyy		Colon	IIIc	Fluorouracil, Leucovorin and Oxaliplatin (FOLFOX-6) (Stage III, Adjuvant)	mm/dd/yyyy	mm/dd/yyyy
	Last, First	mm/dd/yyyy		Breast	IIA	Zoladex (Goserelin Acetate) (3.6 mg Monthly) (Adjuvant) (W)	mm/dd/yyyy	mm/dd/yyyy

### Location of Report in Availity:

Make sure user has Log In for Availity and access to the online reporting function.

Click MORE option (Tab up top)

Click PROVIDER ONLINE REPORTING

REPORT SEARCH, then Avoidable Admissions (Weekly), then TAX ID, then PICK DATE, then VIEW

Will pop up as a Excel

Jul 30, 2018 | 01:28:12 PM Print Logout

Provider Online Reporting **Anthem**  
BlueCross BlueShield

- Home
- Programs
- Report Search**
- Contact Us
- Notifications
- Register / Maintain Organization
- Maintain User
  - Register User(s)
  - Edit User(s)

**Helpful Links**

- Online Resources
- Download NCQA PCMH Recognition Attestation Form

### Report Search

\* Required

**Program & State**

\* Select a Program:  State: CT

**Search Criteria**

\* Tax ID:

1 **Select Report**

\* Indicates a Required Field

- Quality (Quarterly)
- Avoidable Admissions (Weekly)

Add new drop down field (Select Report)

Drop down values :

- Select One
- Quality (Quarterly)
- Avoidable Admissions (Weekly)

URL: <https://providernews.anthem.com/ohio/article/availability-new-report-for-oncology-practices>

## Update to Durable Medical Equipment - effective October 14, 2018

Published: Oct 12, 2018 - Administrative

Effective October 14, 2018, Anthem BCBS will enforce the requirement to bill the correct modifier and HCPCS for services utilized. Incorrect billing will be rejected and claims will be returned to the provider for correction and resubmittal.

Durable Medical Equipment (DME) may be purchased, rented or rented until the purchase price has been paid.

Correct billing will allow member benefits to be applied correctly to include benefit accumulations for a member's DME benefits.

URL: <https://providernews.anthem.com/ohio/article/update-to-durable-medical-equipment-effective-october-14-2018-1>

## Anthem adopts neonatal level of care reviews (Neonatal Levels of Care, CG-MED-26)

Published: Nov 1, 2018 - Policy Updates / Medical Policy & Clinical Guidelines

Effective with dates of service on and after February 1, 2019, Anthem will adopt the clinical guideline [Neonatal Levels of Care \(CG-MED-26\)](#) to expand the pre-authorization review of neonatal intensive care unit (NICU) cases to include level of care review for members.

This guideline addresses the level of care review for NICU admissions. The medical necessity criteria is based on peer reviewed literature and evidence based practice guidelines.

Please note, this program does not apply to the National Accounts, Medicaid and Medicare plans.

For questions, please contact the provider service number on the back of the member ID card.

**URL:** <https://providernews.anthem.com/ohio/article/anthem-adopts-neonatal-level-of-care-reviews-neonatal-levels-of-care-cg-med-26>

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