

Wound care requests

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In December 2018, providers were notified of a new clinical guideline for wound care in the home setting. In order to assist you in receiving authorization for Anthem HealthKeepers Plus members as quickly as possible, we have developed a [fax sheet for wound care requests](#). This information is required in order to determine wound healing strategies over time. We suggest using this format instead of sending multi-page faxes for review. This will enable our review team to accurately and quickly review the plan of care so that you receive authorization as soon as possible.

If you have any questions about this communication, call Provider Services at **1-800-901-0020** or Anthem CCC Plus Provider Services at **1-855-323-4687**.

URL: <https://providernews.anthem.com/virginia/article/wound-care-requests>

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