

Working with Anthem webinars – September 2021 schedule: Self-service tools: Quick Reference Guide

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Our “Working with Anthem” webinars are focused on one topic each session and designed to help our providers and their staff learn how to use the tools currently available to improve operational efficiency when working with Anthem Blue Cross and Blue Shield (Anthem).

2021 Subject Specific Webinars

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|---------------------------|--|
| Topic: | Self-service Tools: Quick Reference Guide |
| Date/Time: | September 28, 2021 from 12-1pm MT |
| Description: | <p>Get an overview of our new Self-Service Tools Quick Reference Guide which includes helpful information for Commercial and Medicare Advantage on the following topics:</p> <ul style="list-style-type: none"> - Public Website - Availity portal - Electronic Funds Transfer (EFT)/Electronic Remittance Advice (ERA) - New provider joining an existing group - Provider Enrollment application status inquiry - Provider demographic changes - Claim questions: Accept/reject, follow up, issue resolution - Prior Authorizations - AIM Specialty Health - Commercial Risk Adjustment (CRA) - Provider Education and Training - Provider Communications registration - Plus more! |
| Registration link: | https://anthem.webex.com/anthem/onstage/g.php?PRID=b6a696587e498199466cadc7231c908d |

Webinars are offered using Cisco WebEx. There is no cost to attend. Access to the internet, an email address and telephone is all that's needed. **Attendance is limited, so please register today.**

Watch for additional topics and dates in future issues of our monthly provider newsletter throughout the year. We also will continue to offer our Fall Provider Seminars which will continue to cover a variety of topics in face-to-face and webinar options.

Recorded sessions:

Most sessions are recorded, and playback versions are available on our Registration Page. The top portion of the page will show **“Upcoming Events”** and the bottom portion will show **“Event Recordings”**.

Note: Event Recordings will require a password. Please register for the event, even if you are unable to attend, to ensure you will be notified of the Event Recording and password once it is available.

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URL: <https://providernews.anthem.com/colorado/article/working-with-anthem-webinars-september-2021-schedule-self-service-tools-quick-reference-guide>

Featured In:

September 2021 Anthem Provider News and Important Updates - Colorado

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