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NEW YORK Provider Communications

What Matters Most: Improving the Patient Experience

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The *What Matters Most* online training course for providers and office staff addresses gaps in care and offers approaches to communication with patients. This course is available at no cost and is eligible for one CME credit by the American Academy of Family Physicians.

The *What Matters Most* training can be accessed at: www.patientexpraining.com

653-1020-PN-NY

URL: <https://providernews.empireblue.com/article/what-matters-most-improving-the-patient-experience-5>

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