

Verifying and updating your provider information

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Maintaining accurate provider information is critically important to ensure that our Anthem HealthKeepers Plus members have timely and accurate access to care. Additionally, HealthKeepers, Inc. is required by Centers for Medicare & Medicaid Services (CMS) to include accurate information in provider directories for certain key provider data elements. To remain compliant with federal and state requirements, changes must be communicated within 30 days in advance of a change or as soon as possible.

Key data elements include physician name, address, phone number, accepting new patient status, hospital affiliations and medical group affiliations.

Please notify us by completing the *Provider Maintenance Form* available online at: <https://www.anthem.com/provider/provider-maintenance-form/>

Thank you for your help and continued efforts in keeping our records up to date.

URL: <https://providernews.anthem.com/virginia/article/verifying-and-updating-your-provider-information-13>

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