



An Anthem Company

## NEW YORK Provider Communications

### Verifying and updating your provider information

Published: Jan 1, 2020 - **State & Federal** / Medicaid

#### Category: Medicaid

Maintaining accurate provider information is critically important to ensure that our members have timely and accurate access to care. Additionally, Empire BlueCross HealthPlus is required by Centers for Medicare & Medicaid Services (CMS) to include accurate information in provider directories for certain key provider data elements. To remain compliant with federal and state requirements, changes must be communicated within 30 days in advance of a change or as soon as possible.

Key data elements include physician name, address, and phone number, accepting new patient status, hospital affiliations and medical group affiliations.

Please notify us by completing the *Provider Maintenance Form* available at <https://www.empireblue.com/provider/provider-maintenance-form>. Thank you for your help and continued efforts in keeping our records up to date.

NYE-NU-0180-19 November 2019

**URL:** <https://providernews.empireblue.com/article/verifying-and-updating-your-provider-information-7>

**Featured In:**

January 2020 Empire Provider News

Services provided by Empire HealthChoice HMO, Inc. and/or Empire HealthChoice Assurance, Inc. licensees of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans, serving residents and businesses in the 28 eastern and southeastern counties of New York State. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association. All external sites will open in a new browser window. Please view our Website Privacy Policy for more information.