

Updated Provider Manual posted to anthem.com

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Provider Manual Update – Requested Medical Records Submission Functionality

Anthem Blue Cross and Blue Shield (Anthem) recently updated the Claim Inquiry/Adjustment Filing Tips section of our online Provider Manual. The update includes information on functionality to submit medical records requested by Anthem via Availity that was not available when the 2018 Provider Manual was originally posted. More detailed information on this functionality can be found in the [August 2018 Network Update Newsletter](#). The updated manual is available on our public provider website at [anthem.com](#). Select **Providers** under **Partners in Health**. On the Provider landing page, choose **Find Resources for Your State** and choose **Kentucky**. On the **Provider home page**, choose the Communications menu, then **Publications**.

URL: <https://providernews.anthem.com/kentucky/article/updated-provider-manual-posted-to-anthemcom-2>

Featured In:

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