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NEW YORK Provider Communications

UPDATE: New AIM Rehabilitative Program will begin November 1, 2019

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We announced [in July](#) that the AIM Rehabilitative Program for Empire BlueCross BlueShield's ("Empire") Commercial membership was delayed. The AIM Rehabilitative Program for prior authorization for physical, speech and occupational therapy services is scheduled to relaunch on November 1, 2019. *Prior authorization requests for dates of service on or after November 1 may be submitted beginning October 21 via the AIM **ProviderPortal**SM.*

Coverage for physical, speech and occupational therapy services with dates of service *July 1, 2019 through October 31, 2019 will not require prior authorization*; processes have been created to allow providers to continue to provide treatment and to allow claims to adjudicate for those dates of service without authorization. Claims that were denied for no authorization in error for dates of service after July 1, 2019 are being reprocessed. The OrthoNet program is no longer active in applicable markets.

We invite you to take advantage of an informational webinar that will introduce you to the Rehabilitative Program and the capabilities of the AIM **ProviderPortal**SM. Visit the [AIM Rehabilitation microsite](#) to register for an upcoming training session.

URL: <https://providernews.empireblue.com/article/update-new-aim-rehabilitative-program-will-begin-november-1-2019>

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