

Two great learning resources on One Secure Portal

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Are you aware that you have two self-service learning centers where you can find training and educational materials that will help you learn about the transactions and tools you have access to on the Availity Portal?

- **Availity Learning Center:** Your resource for information related to multi-payer tools and transactions.
- **Custom Learning Center:** Your resource for information related to Empire tools that are accessed through the Availity Portal.

Availity Learning Center

Dive into the Availity Learning Center for training materials related to multi-payer functionality. Availity works with many payers to give you the most consistent experience available. For learning opportunities on basic capabilities that you access on behalf of multiple payers, the Availity Learning Center is your go-to source.

- From the secure Availity Portal home page select Help & Training > Get Trained to open the Learning Center catalog.
- Once you open the **Availity Learning Center**, you can enroll for new administrator and new user onboarding modules, other topic specific courses, and live webinars.

Custom Learning Center

Explore Empire's Custom Learning Center application on Payer Spaces to increase your understanding of how Empire's self-service digital tools function. The Custom Learning Center opens on the **Catalog** page where you will find videos and courses. Select **Resources** from the upper left corner of Custom Learning Center to access reference guides.

Use these self-service learning options to help you get up to speed quickly on Availity transactions and Empire digital tools.

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