

Submitting prior authorizations is getting easier

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You may already be familiar with the Availity Authorization app because millions of providers are already using it to submitting prior authorizations for other payers. Anthem is eager to make it available to our providers, too. On August 21, 2021, you can begin using the Availity Authorization app for Anthem prior authorizations. We hope this will make it easier than ever before to submit prior authorization requests to Anthem.

Article Attachments

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ICR is still available

If you need to refer to an authorization that was submitted through ICR, you will still have access to that information. We've developed a pathway for you to access your ICR dashboard. You will simply follow the prompts provided through the Availity Authorization App.

Innovation in progress

While we enhance the Availity Authorization app to provide you with Anthem-specific information, we are providing access to ICR for:

- Appeals
- Behavioral health authorizations
- FEP authorizations
- Medical specialty Rx

Notices in the Availity Authorization app will guide you through the process for accessing ICR for *Reserved Auth/Appeals* functions.

Training is available

If you aren't already familiar with the Availity Authorization app, training on Availity Authorization submissions and follow-up is

available on the following dates.

- August 23, 2021 at 3:30 p.m.
- August 26, 2021 at 1:00 p.m.
- September 22, 2021 at 11:30 a.m.
- September 30, 2021 at 1:30 p.m.

You can always log onto availity.com and view the webinar at your convenience. From *Help & Training* select *Get Trained* to access the Availity Learning Center. You can use “*AvAuthRef*” for a keyword search or select the *Session* tab to see all upcoming live webinars.

Give it a try!

Accessing the Availity Authorization app is easy. Just log onto availity.com and the authorization icon is on the home screen. You can also access the app through the *Patient Registration* tab by selecting *Authorization and Referral*.

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