

## Submitting prior authorizations is getting easier

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### **Anthem is transitioning to Availity Authorization**

You may already be familiar with the Availity Authorization App because millions of providers are already using it to submit prior authorizations for other payers. We are eager to make it available to providers to submit prior authorizations for Anthem members, too. In September 2021, you can begin using the same authorization app you use for other payers. We hope to make it easier than ever before to submit prior authorization requests to Anthem.

### **Current prior authorization app Interactive Care Reviewer (ICR) is still available**

If you need to refer to an authorization that was submitted through ICR, you will still have access to that information. We've developed a pathway for you to access your ICR dashboard. You will simply follow the prompts provided through the Availity Authorization App.

### **Innovation in progress**

While we grow the Availity Authorization App to provide you with Anthem-specific information, we've provided access to ICR for:

- Appeals
- Behavioral health authorizations
- FEP authorizations
- Medical specialty Rx

Notices in the Availity Authorization App will guide you through the process for accessing ICR for *Reserved Auth/Appeals* functions.

### **Training is coming soon**

If you aren't already familiar with the Availity Authorization App, live training and recorded webinars will be available in September and announced in the next issue of *Provider News*.

## Give it a try!

Accessing the Availity Authorization App is easy. Just log onto Availity.com and the Authorization icon is on the home screen. You can also access the App through the *Patient Registration* tab by selecting *Authorization and Referral*.

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