

## State Auto Insurance Companies to offer Medicare Advantage option

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Effective January 1, 2020, State Auto Insurance Companies will offer Anthem Medicare Preferred (PPO), a Medicare Advantage plan from Anthem Blue Cross and Blue Shield, which will include prescription drug benefits under Medicare Advantage Part D (MAPD). Retirees with Medicare Parts A and B are eligible to enroll in the MAPD plan. The plan includes the National Access Plus benefit, which allows members to receive services from any provider as long as the provider is eligible to receive payments from Medicare. The MAPD plan offers the same hospital and medical benefits that Original Medicare covers, as well as additional benefits such as an annual routine physical exam, hearing exam, LiveHealth Online and SilverSneakers®.

The prefix on State Auto Insurance Companies member ID cards will be ZVR. The cards will also show the State Auto Insurance Companies logo and National Access Plus icon.

Providers may submit claims electronically using the electronic payer ID for the Blue Cross Blue Shield plan in their state or submit a UB-04 or CMS-1500 from the Blue Cross Blue Shield plan in their state. Claims should not be filed with Original Medicare. Contracted and non-contracted providers may call the provider services number on the back of the member ID card for benefit eligibility, prior authorization requirements and any questions about State Auto Insurance Companies member benefits or coverage.

Detailed prior authorization requirements also are available to contracted providers by accessing the Provider Self-Service Tool at [availity.com](https://availity.com).

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