

## Sign up to receive email from Anthem Blue Cross and Blue Shield Medicaid

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In order to communicate more efficiently with providers, Anthem Blue Cross and Blue Shield Medicaid (Anthem) is now sending some bulletins, policy change notifications, prior authorization update information, educational opportunities and more to providers via email. Email is the quickest and most direct way to receive important information from Anthem.

### What do we need from you?

To receive email from Anthem (including some sent in lieu of fax or mail), update your email address via the Provider Maintenance Form by visiting [anthem.com](https://anthem.com) > Providers > Provider Resources > Provider Maintenance. Select Kentucky as your state via the button and follow the on-screen instructions.

### Sign up to receive email communications

When multiple email addresses, NPIs or TINs exist, you need to submit all of the required fields separately for each individual provider or provider within a group. However, please keep in mind that we can only accept one email address for each unique provider record.

### What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Network Relations Consultant or call Provider Services at 1-855-661-2028.

**URL:** <https://providernews.anthem.com/kentucky/article/sign-up-to-receive-email-from-anthem-blue-cross-and-blue-shield-medicaid>

#### Featured In:

May 2021 Anthem Provider News - Kentucky

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