

Sending larger digital attachments through Availity

Published: May 1, 2021 - Administrative

After receiving your feedback, we expanded our server to meet your need to upload larger files to our digital attachment tool, through [Availity](#). You can now upload files up to 100 megabytes, eliminating the need to mail or fax.

Use the attachment tool to upload:

- Medical records
- Itemized bills
- Payment dispute
- EOB
- General correspondence
- Consent forms

The digital attachment tool file size expansion is just one example of how Anthem is using digital technology to improve the healthcare experience, with a goal to save you valuable time.

Access the attachment tool through [availity.com](https://www.availity.com). From the *Claims & Payments* header, select *Attachments – New*. For more information about how to setup electronic attachments, use the Getting Started Guide: Select **Help & Training > Find Help** and then the **Attachments** topic in **Contents**. Once logged on you can also access the Getting Started Guide using this [link](#).

For information about setting up for Program Integrity attachments, once logged on to Availity, use this [link](#). You can also access Program Integrity attachment information from the Custom Learning Center: Payer Spaces > Custom Learning Center > Electronic Medical Records.

1140-0521-PN-CNT

URL: <https://providernews.anthem.com/missouri/article/sending-larger-digital-attachments-through-availability>

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