



An Anthem Company

NEW YORK Provider Communications

Reminder: Company requires National Drug Code for professional and facility outpatient claims effective December 11, 2020

Published: Dec 1, 2020 - Products & Programs / Pharmacy

In the [October 2020 edition of Provider News](#), Empire BlueCross BlueShield (“Empire”) notified providers about a new billing requirement to help us determine the correct amount to pay on drug claim lines for commercial professional and facility outpatient claims filed to us.

As a reminder, effective for dates of service on and after December 11, 2020, the following information will be required on claims for all categories of drugs except for those administered in an inpatient facility setting:

1. Applicable HCPCS code or CPT code
2. Number of HCPCS code or CPT code units
3. Valid 11-digit National Drug Code(s) (NDC), **including the N4 qualifier**
4. Unit of Measurement qualifier (F2, GR, ML, UN, MG)
5. NDC units dispensed (must be greater than 0)

Note: *These billing requirements apply to Local Plan and BlueCard® only. This notice EXCLUDES claims for members enrolled in the Blue Cross and Blue Shield Service Benefit Plan (also called the Federal Employee Program or FEP) and Coordination of Benefits/secondary claims.*

As we shared in the original notification, Empire will deny any line items on a claim regarding drugs that do not include the above information – effective for dates of service on and after December 11, 2020. Please include the above information on drug claims to help ensure accurate and timely payments.

If you have further questions, please contact the telephone number on the back of the member's ID card.

780-1220-PN-NY

URL: <https://providernews.empireblue.com/article/reminder-company-requires-national-drug-code-for-professional-and-facility-outpatient-claims-effective-december-11-2020>

Featured In:

December 2020 Empire Provider News

Services provided by Empire HealthChoice HMO, Inc. and/or Empire HealthChoice Assurance, Inc. licensees of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans, serving residents and businesses in the 28 eastern and southeastern counties of New York State. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association. All external sites will open in a new browser window. Please view our Website Privacy Policy for more information.
