

Reminder: Changes to the process for Medical Non-Oncology Specialty Drug reviews effective June 15, 2019

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In the [June newsletter](#) we announced the transition of the medical non-oncology specialty drug review process from AIM Specialty Health® (AIM) to Empire's medical specialty drug review team, effective June 15, 2019. Here's a reminder of the changes.

What has changed?

- Beginning June 15, 2019, for all **new** specialty drug review requests and **reauthorization** specialty drug review requests that were previously performed by AIM, providers need to contact Empire's medical specialty drug review team:
- by phone at 1-833-293-0659
- by fax at 1-888-223-0550 or
- All inquiries about an existing request (initially submitted to AIM or Empire), peer-to-peer review, or reconsideration are being managed by Empire's medical specialty drug review team.

What has not changed?

- AIM continues to be responsible for performing **medical oncology drug** reviews for existing commercial medical benefit for our employer group business.
- Specialty drug review processes not previously done by AIM remain unchanged.
- Clinical criteria for **medical non-oncology specialty drugs** continues to reside on the [clinical criteria page](#).
- Post Service Clinical Coverage Reviews and Grievance and Appeals process and teams have not changed.

Here is a summary of the medical specialty drug changes: **Beginning June 15, 2019**

Action	Contact
Submit a new prior authorization request for medical specialty drug reviews	Call Empire at 1-833-293-0659
Submit a reauthorization request for a medical specialty drug review previously performed by AIM	or Fax us at 1-888-223-0550 for
Inquire about an existing request (initially submitted to AIM or Empire), peer-to-peer review, or reconsideration	Call Empire at 1-833-293-0659

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