



An Anthem Company

NEW YORK Provider Communications

Reminder about AIM's new Rehabilitative Program effective November 1, 2019

Published: Nov 1, 2019 - Products & Programs

As previously communicated in the [October 2019 edition of Empire's Provider News](#), the AIM Rehabilitative program for Empire BlueCross BlueShield's ("Empire") commercial membership relaunched on November 1st. AIM Specialty Health® (AIM), a separate company, will begin to perform prior authorization review of physical, occupational and speech therapy services. Requests may be submitted via the *AIM Provider Portal* for dates of service 11/1/19 and after. The OrthoNet program is no longer active in applicable markets.

Empire is also transitioning vendors for review of Rehabilitative Services for our *Medicare members to include out-patient PT, OT, and SLP, to AIM Specialty Health. Empire has decided to delay the implementation of this transition. The AIM Rehab program will now begin in April 2020. Pre-authorization will not be required for the above mentioned services through March 2020.

*This does not apply to members in the states of FL, NJ and NY for whom prior authorization will still be required.

Please be on the lookout for future updates on the AIM Rehabilitative Program for Medicare members.

URL: <https://providernews.empireblue.com/article/reminder-about-aims-new-rehabilitative-program-effective-november-1-2019>

Featured In:

November 2019 Empire Provider News

Services provided by Empire HealthChoice HMO, Inc. and/or Empire HealthChoice Assurance, Inc. licensees of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans, serving residents and businesses in the 28 eastern and southeastern counties of New York State. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association. All external sites will open in a new browser window. Please view our Website Privacy Policy for more information.