

## REMINDER: Changes to the process for Medical Non-Oncology Specialty Drug reviews effective June 15, 2019

Published: Aug 1, 2019 - **Products & Programs** / Pharmacy

In the [June Provider News](#) we announced the transition of the medical non-oncology specialty drug review process from AIM Specialty Health® (AIM) to Anthem Blue Cross and Blue Shield (Anthem)'s medical specialty drug review team, effective June 15, 2019. Here's a reminder of the changes.

### What has changed?

- Beginning June 15, 2019 all **new or reauthorization** specialty drug review requests, that were previously performed by AIM, providers need to submit a new prior authorization request by contacting Anthem's medical specialty drug review team:
  - by phone at 833-293-0659
  - by fax at 888-223-0550
- All inquiries about an existing request (initially submitted to AIM or Anthem), peer-to-peer review, or reconsideration are being managed by Anthem's medical specialty drug review team.

### What has not changed?

- AIM continues to be responsible for performing **medical oncology drug** reviews for existing commercial medical benefit for our employer group business.
- Specialty drug review processes not previously done by AIM remain unchanged.
- Clinical criteria for **medical non-oncology specialty drugs** continues to reside on the clinical criteria page on anthem.com.
- Post service clinical coverage reviews and grievance and appeals process and teams have not changed.

Here is a summary of the medical specialty drug changes **beginning June 15, 2019**:

Action	Contact
Submit a new prior authorization request for a medical specialty drug review  Submit a reauthorization request for a medical specialty drug review previously performed by AIM	Call Anthem at 1-833-293-0659 or Fax Anthem at 1-888-223-0550
Inquire about an existing request (initially submitted to AIM or Anthem), peer-to-peer review, or reconsideration	Call Anthem at 1-833-293-0659

**URL:** <https://providernews.anthem.com/nevada/article/reminder-changes-to-the-process-for-medical-non-oncology-specialty-drug-reviews-effective-june-15-2019-3>

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