

NEW YORKProvider Communications

Preventing claims denials: Shingles vaccine

Published: Aug 1, 2021 - State & Federal / Medicare

Know best: Shingles vaccinations are a Medicare Part D benefit whether administered in your office or in the pharmacy

We want you to have the information you need when filing claims for our Medicare Advantage members so your payments are received quickly and effortlessly. The shingles vaccine and the administration of the vaccine is commonly billed in error under the member's Medicare Part B medical benefit. The shingles vaccination is a Medicare Part D pharmacy benefit, which requires the member to pay in advance of reimbursement. The member then submits the prescription drug claim form to their Medicare Part D plan for reimbursement.

You can also refer the member to the pharmacy for the vaccine. The claim is usually filed for the member by the pharmacy provider using a clearinghouse platform that enables Medicare Part D claims transactions. Or, if you have access to clearinghouse platforms that enable you to file pharmacy transactions, that is another option for administering the vaccination in your office and for further serving the member.

The Centers for Medicare & Medicaid Services (CMS) has a helpful resource, *MLN Fact Sheet: Medicare Part D Vaccines*, that offers an all-inclusive look into patient access, vaccine administration, and reimbursement. Use this link to **download a copy**.

We want you to have all the information you need to know best. For more information about filing claims, visit this link.

EBSCARE-0618-21 June 2021 519173MUPENMUB

URL: https://providernews.empireblue.com/article/preventing-claims-denials-shingles-vaccine

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August 2021 Newsletter

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