

Peer-to-peer process can help clarify clinical record

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The Medicare peer-to-peer process facilitates a conversation between a provider and an Anthem medical director. The peer-to-process should be used to explain or clarify something that a clinical record cannot convey. To learn how to initiate a peer-to-peer conversation, please see [Important Medicare Advantage Updates](#) at [anthem.com/medicareprovider](https://www.anthem.com/medicareprovider)

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