

Notifications on the Availity Portal

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Please note, this communication applies to Anthem HealthKeepers Plus offered by HealthKeepers, Inc.

We are now using the **Notification Center** on the Availity* Portal home page to communicate vital and time sensitive information. You will see a **Take Action** call out and a red flag in front of the message to make it easy to see new items requiring your attention.

Viewing the **Notification Center** updates should be included as part of your regular workflow so that you are aware of any outstanding action items.

If you have any questions about this communication, call Provider Services at **1-800-901-0020** or Anthem CCC Plus Provider Services at **1-855-323-4687**.

* Availity, LLC is an independent company providing administrative support services on behalf of HealthKeepers, Inc.

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