

National Consumer Cost Tool (NCCT) provider cost data available for review

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Anthem continues to support cost transparency, which involves making provider cost information available to members. We do this via our consumer transparency tools, BCBS AXIS/NCCT Cost Comparison, Care and Cost Finder, and Castlight. We display costs for common procedures that are non-emergent, high-cost, or high-volume. For these procedures, we derive a cost range for the total episode of care, which includes all facility, professional, and ancillary services provided during an admission or outpatient visit. These costs are based on historical rates.

Anthem cost and quality information is available nationally through the Blue Cross and Blue Shield Association and is known as the National Consumer Cost Tool (NCCT). In addition, the Blue Axis/NCCT data are used as the basis for the EYC tool and other third-party transparency initiatives, which can be found on the home page of our Consumer Portal website.

We have expanded the cost information that will be made available to members through the Care and Cost Finder tool. Members using Care and Cost Finder will be able to view provider-specific costs for additional professional and ancillary services, including provider-specific office visit cost data.

The current version of the cost comparison transparency data will be updated in November 2021, and will be available for provider review in September 2021 prior to its release via the Anthem POIT web tool through Availity. If you have questions regarding Anthem Care Comparison, Estimate Your Cost, or our expanded transparency initiatives, please contact David Spencer, Sr. Provider Network Manager at david.spencer@anthem.com.

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