



An Anthem Company

NEW YORK Provider Communications

Members' Rights and Responsibilities Statement

Published: Jun 1, 2021 - **State & Federal** / Medicaid

The delivery of quality healthcare requires cooperation between patients, their providers, and their health care benefit plans. One of the first steps is for patients and providers to understand their rights and responsibilities. Therefore, in line with our commitment participating practitioners and members in our system, Empire BlueCross BlueShield HealthPlus has adopted a *Members' Rights and Responsibilities Statement*, which is located within the provider manual.

If you need a physical copy of the statement, call Provider Services at 800-450-8753.

NYE-NU-0328-21 April 2021

URL: <https://providernews.empireblue.com/article/members-rights-and-responsibilities-statement-11>

Featured In:

June 2021 Newsletter

Services provided by Empire HealthChoice HMO, Inc. and/or Empire HealthChoice Assurance, Inc. licensees of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans, serving residents and businesses in the 28 eastern and southeastern counties of New York State. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association. All external sites will open in a new browser window. Please view our Website Privacy Policy for more information.