

Members' Rights and Responsibilities Statement

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The delivery of quality health care requires cooperation between patients, their providers and their health care benefit plans. One of the first steps is for patients and providers to understand their rights and responsibilities. Therefore, in line with our commitment participating practitioners and members in our system, Anthem Blue Cross and Blue Shield Healthcare Solutions has adopted a *Members' Rights and Responsibilities Statement*, which is located in the provider manual.

If you need a physical copy of the statement, call Provider Services at 1-844-396-2330.

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