

## Members' Rights and Responsibilities

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The delivery of quality health care requires cooperation between patients, their providers and their health care benefit plans. One of the first steps is for patients and providers to understand their rights and responsibilities. Therefore, in line with our commitment to involve the health plan, participating practitioners and members in our system, we have adopted a Members' Rights and Responsibilities statement.

To access the statement, go to [anthem.com/FAQs](https://www.anthem.com/FAQs), select state, then "Laws and Rights that Protect You". Practitioners may access the [Federal Employee Program® member portal](#) to view the FEPDO Member Rights Statement.

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