

## Inmate Services Program

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### **Category: Medicaid**

HealthKeepers, Inc. is the administrator for an Inmate Services Program that includes most penal institutions in Virginia. With the expansion of Medicaid in Virginia on January 1, 2019, inmate inpatient claims may be eligible for Medicaid. Anthem HealthKeepers Plus providers should always file with Medicaid first for Medicaid-eligible inpatient services. The Inmate Services Program should never be billed as primary for an Anthem HealthKeepers Plus member.

Medicaid prefixes are YTD for Medallion 4.0 claims and VAQ for Anthem HealthKeepers Plus Commonwealth Coordinated Care Plus (Anthem CCC Plus) claims. The prefixes for the Inmate Services Program claims from January 1, 2019, to June 30, 2019, are YTA and YTS. Claims for dates of services from July 1, 2019, to January 1, 2020, are VQX and XHY.

If you have any questions about this communication, call Provider Services at **1-800-901-0020** or Anthem CCC Plus Provider Services at **1-855-323-4687**.

**URL:** <https://providernews.anthem.com/virginia/article/inmate-services-program>

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