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## NEW YORK Provider Communications

### IngenioRx introduces new pharmacy network in 2021

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Starting January 1, 2021, IngenioRx, the pharmacy benefit manager for our affiliated health plans, will make its new standard pharmacy network available to your patients. The standard network will be made up of about 58,000 pharmacies nationwide, including well-known national chains like Costco, CVS, Kroger, Sam's Club, Target and Walmart.

With robust access, your patients can use any participating pharmacy across the country in the standard network to fill their prescriptions.

#### Network Notification Plan

Some of your patients covered by an Empire BlueCross BlueShield ("Empire") health plan may currently use pharmacies that are not in this new network. They'll need to transfer their active prescription(s) to a network pharmacy to ensure there is no interruption of their coverage.

Prior to the network effective date, we'll notify your patients by letter outlining the easy steps about transferring their prescriptions to another pharmacy in the network.

#### Article Attachments

[Prescriber FAQs-  
Standard Network  
2021 Launch  
EBS.pdf](#)

application/pdf - 126.57  
KB

In addition, to help you easily send prescriptions to a participating pharmacy, upon the member's effective date, we'll include messaging via your patients' electronic medical record. This message will appear if you attempt to submit a prescription to a pharmacy that's not included in the standard network. This will ensure your patients' prescriptions are properly routed to a network pharmacy and will help them continue to receive their medications worry-free.

If your patients would like to search for a network pharmacy prior to the new network effective date, they can log in to [empireblue.com](https://empireblue.com), where instructions will appear with a helpful link to our online pharmacy search tool. They can enter their address/city/state or their zip code to begin searching.

### Questions?

Please refer to our helpful [Frequently Asked Questions](#) for more details about the new standard network.

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**URL:** <https://providernews.empireblue.com/article/ingeniorx-introduces-new-pharmacy-network-in-2021-8>

**Featured In:**

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