

## Improving the lives of our members: Social Determinants of Health

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HealthKeepers, Inc. has developed a Social Determinants of Health (SDOH) initiative to proactively outreach members enrolled in Anthem HealthKeepers Plus who need support for social, economic or environmental circumstances. Our goal is to identify members with social needs and link them with available resources. With your help, we can work together to address these important issues.

### Article Attachments

[CMS Screening Tool Image.png](#)

image/png - 128.48 KB

### What are Social Determinants of Health?

Social Determinants of Health are conditions that affect a wide range of health, functioning, and quality of life outcomes and risks. Resources that enhance quality of life can have a significant influence on population health outcomes. Examples of these resources include safe and affordable housing, access to education, healthy foods, employment, and more.

### More information:

- “Resources that enhance quality of life can have a significant influence on population health outcomes.” Office of Disease Prevention and Health Promotion
- “There has been increased recognition that improving health and achieving health equity will require broader approaches that address social, economic, and environmental factors that influence health.” Kaiser Family Foundation

## How can providers partner with HealthKeepers, Inc. to address SDOH issues for Anthem HealthKeepers Plus members?

- Consider using the CMS Screening Tool, which can be found here: <https://innovation.cms.gov/Files/worksheets/ahcm-screeningtool.pdf>.
- Use our Community Resource Link to assist members in finding resources: <https://mss.anthem.com/va/support/community-resources.html>.
- We are asking all providers to submit ICD-10-CM codes from Chapter 21 (Z00 to Z99) to identify issues that may impact member health via claims. Codes specifically related to SDOH issues are located on the SDOH *Diagnosis Code Reference Sheet (Z Codes)*.



If you have any questions about this communication, call Provider Services at **1-800-901-0020** or Anthem CCC Plus Provider Services at **1-855-323-4687**.

## References

- **Kaiser Family Foundation** (2018). Beyond health care: the role of social determinants in promoting health and health equality. Retrieved from <https://www.kff.org/disparities-policy/issue-brief/beyond-health-care-the-role-of-social-determinants-in-promoting-health-and-health-equity>
- **Office of Disease Prevention and Health Promotion**, Social Determinants of Health, Retrieved from: <https://www.healthypeople.gov/2020/topics-objectives/topic/social-determinants-of-health>
- **Centers for Medicare & Medicaid Services**: The Accountable Health Communities Health-Related Social Needs Screening Tool. Retrieved from: <https://innovation.cms.gov/Files/worksheets/ahcm-screeningtool.pdf>

**URL:** <https://providernews.anthem.com/virginia/article/improving-the-lives-of-our-members-social-determinants-of-health>

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