

Important update: Preferred Primary Care benefit design features \$5 copay for services provided by designated preferred primary care providers

Published: Apr 1, 2020 - **Administrative**

Effective January 1, 2020, many New Hampshire group members were enrolled in a new benefit design called Preferred Primary Care (PPC). When these members receive care from a **designated PPC provider**, their copayment is \$5. PPC providers are those who have been identified as top performers in Anthem's Enhanced Personal Health Care value-based model, and can be identified on our 'Find a Doctor' tool on anthem.com. Simply choose the plan information and choose PPC in the "Sort by" box for primary care.

*We have become aware that many primary care providers who have not been designated as a PPC provider are collecting the PPC copayment of \$5, instead of the correct member copayment as indicated on the member's ID card. **If you are not listed as a PPC on our Find a Doctor tool, you should be collecting the other copayment or cost share indicated on the member's ID card.***

As always, it is important that providers are verifying member eligibility and benefits using the ID number on the member's ID card. This can be done using Availity.com or by calling Provider Service.

URL: <https://providernews.anthem.com/new-hampshire/article/important-update-preferred-primary-care-benefit-design-features-5-copay-for-services-provided-by-designated-preferred-primary-care-providers>

Featured In:

April 2020 Anthem New Hampshire Provider News

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), which underwrites or administers the PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by CompCare or WCIC; CompCare Health Services Insurance Corporation

(Compcare) underwrites or administers the HMO policies and Wisconsin Collaborative Insurance Company (WCIC) underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association. Use of the Anthem websites constitutes your agreement with our Terms of Use.
