

Important update regarding new Anthem members

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New Anthem Blue Cross and Blue Shield (Anthem) members whose groups are not active in our systems **have received this notice** informing that they can use a temporary ID card until their permanent ID card arrives. This process will only be in place for a short time.

Please do not turn members away when they present this card. Should you need further guidance please do not hesitate to contact our Provider Engagement team at 1-800-205-5870, option 3.

URL: <https://providernews.anthem.com/kentucky/article/important-update-regarding-new-anthem-members>

Featured In:

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