

## HEDIS 2021 Federal Employee Program® medical record request requirements

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We have contracted with Reveleer to gather member medical records on behalf of the Blue Cross and Blue Shield Federal Employee Program. We value the relationship with our providers and ask that you respond promptly **within five (5) business days** of the detailed records requests in support of risk adjustment, HEDIS and other government required activities. Reveleer will work with you to obtain records via fax, mail, remote electronic medical record (EMR) access, or onsite scanning/EMR download (as necessary).

If you have any questions, you can reach a Reveleer representative by calling 855-454-6182 or contact Ify Ifezulike with Blue Cross and Blue Shield Federal Employee Program at 202-626-4839.

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