



An Anthem Company

## NEW YORK Provider Communications

### HEDIS 2019 starts early February

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We will begin requesting medical records in February via a phone call to your office followed by a fax.

The fax will contain 1) a cover letter with contact information your office can use to contact us if there are any questions; 2) a member list, which includes the member and HEDIS measure(s) the member was selected for; and 3) an instruction sheet listing the details for each HEDIS measure. **As a reminder, under HIPAA, releasing PHI for HEDIS data collection is permitted and does not require patient consent or authorization.** HEDIS and release of information is permitted under HIPAA since the disclosure is part of quality assessment and improvement activities 45 CFR 164.506(c) (4)]. For more information, visit [www.hhs.gov/ocr/privacy](http://www.hhs.gov/ocr/privacy).

HEDIS review is time sensitive, so please submit the requested medical records within **five business days**.

To return the medical record documentation back to us in the recommended 5-day turnaround time, simply choose one of these options:

Upload to our secure portal. This is quick and easy. Logon to [www.submitrecords.com](http://www.submitrecords.com), enter the password included with your HEDIS Member List and select the files to be uploaded. Once uploaded you will receive a confirmation number to retain for your records.

OR

Send a secure fax to **1-888-251-2985**

OR

Mail to us via the **US Postal Service** to:

Empire, Inc., 66 E. Wadsworth Park Drive, Suite 110H, Draper, UT 84020

Please contact your Provider Network Representative to let them know if you have a specific person in your organization that we should contact for HEDIS medical records.

Thank you in advance for your support of HEDIS.

*HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).*

**URL:** <https://providernews.empireblue.com/article/hedis-2019-starts-early-february-1>

**Featured In:**

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