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NEW YORK Provider Communications

Group sponsored Medicare Advantage plan members to receive new ID cards

Published: Oct 1, 2018 - **State & Federal** / Medicare

Effective January 1, 2019, Empire BlueCross (EBC) and Empire BlueCross BlueShield (EBCBS) group-sponsored Medicare Advantage plan members will receive new ID Cards. Members will be assigned a new alpha prefix and group number. New ID cards will be mailed to members in December 2018.

Beginning January 1, 2019, EBC and EBCBS members enrolled in a group-sponsored HMO Medicare Advantage plan will have the alpha prefix of **AAN**. EBC and EBCBS members enrolled in a group-sponsored PPO Medicare Advantage plan will have the alpha prefix of **XLU**.

The provider services phone number is on the back of the member ID card. Providers should submit claims to their local Blue Cross and Blue Shield plan for processing.

URL: <https://providernews.empireblue.com/article/group-sponsored-medicare-advantage-plan-members-to-receive-new-id-cards>

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October 2018 Empire Provider Newsletter

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