

Find out in minutes why your claim denied

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Introducing self-service claim denial review on our secure provider portal.

Anthem Blue Cross and Blue Shield (Anthem) wants to make your job easier -- and that includes real-time feedback to claim denials. Through predictive analytics, we now have insight into the reasons for claim denial. We have taken that information and streamlined the inquiries by reason codes. It is available to you digitally, through our secure provider portal.

Now, within minutes, you will know why a claim denied. We will also provide the steps needed so you can take action faster to correct the claim. There is less wait time and faster payment.

There is no need to call for updates or experience unnecessary delays waiting for the explanation of benefit.

With little more than a click:

- Review a complete list of claims, including claims with proactive insights
- Learn the reasons for claim denial
- Access the information you need to move the claim forward

Predictive analytics and self-service claim denial information is just another way Anthem is using digital technology to improve your healthcare experience.

From [Anthem.com](https://www.anthem.com), use the **Log In** button to access our secure provider portal [Availity.com](https://www.availity.com). Go to **Payer Spaces**, to access **Claims Status Listing**.

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