

Enhanced search and download options allow easy access to information at your fingertips

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Anthem Blue Cross (Anthem) made improvements to our flagship communications publication – *Provider News* – to make it easier for you to find and use the critical and time-sensitive business information you need that impacts the way you file claims to us, obtain authorizations and more. We are including information about email notifications and search and download shortcuts to help make your Web experience using our communications tool on Anthem.com/ca more efficient and productive – saving you time.

- **Keep up with important news from Anthem and receive notifications by email**
 - *Provider News* is posted the first day of each month – regardless of weekends or holidays.
 - If you've not already done so, please [register](#) today to receive our email notices when new editions or other urgent updates post online.
 - When viewing *Provider News* online, you can also select the “Subscribe to Email” tab and follow the online prompts to register. *Provider News* emails will come from Anthem Provider Communications. Please add ProviderCommunications@email.anthem.com to your safe sender/recipient list.
- **Use our enhanced search options in *Provider News* for easy access to critical information**

Search Option in Provider News	Description
Articles by Publication	<p>Displays the most recent five listings with an option to view additional publications.</p> <p><i>Select the publication on left side to filter all articles included within the specific publication.</i></p>
Articles by Category and Subcategory	<p>Displays four major categories and multiple subcategories :</p> <ul style="list-style-type: none"> · Administrative · Guideline Updates <ul style="list-style-type: none"> o Medical Policy & Clinical Guidelines o Reimbursement Policies · Products & Programs <ul style="list-style-type: none"> o Behavioral Health o Pharmacy · State & Federal <ul style="list-style-type: none"> o CalPERS o Federal Employee Plan (FEP) o Medi-Cal o Medicare <p><i>Select the category on left side to filter all articles under each specific category/subcategory.</i></p>
Article search by Key Words	<p>Searches for topics when single words or phrases are entered in the “Article Search” box. <i>Use fewer words to maximize search results.</i></p>
Articles by Date	<p>Searches by month and year or a date range. <i>Select the year and month link or select a date range from the calendars that display to filter articles by date.</i></p>
Articles by Title	<p>Searches by article title</p> <p><i>Enter only key words or phrase in the “Article Search” box; entire article title is NOT needed.</i></p>

With the search options, our online tool displays results that meet the search criteria, including title of the notice, publication the notice is in, category and date of notice. Please

see the following screen illustration example.

The screenshot displays the Anthem Blue Cross California Provider Communications website. The main content area is titled "September 2019 Anthem Blue Cross Provider News - California" and includes a "Download as PDF" link. Below this is a table listing various articles with their titles and categories.

Title	Category
Reminder: Changes to timely filing requirements coming in October	Administrative
Provider transparency update	Administrative
Anthem Blue Cross launches Sydney on September 1; new app offers better digital health care support to members	Administrative
Anthem Blue Cross' Language Assistance Program: No interpreter? No problem!	Administrative
Workers' Compensation acknowledgments required	Administrative
Contracted provider claim escalation process	Administrative
Provider Education seminars, webinars, workshops and more!	Administrative
Anthem Blue Cross provider directory and provider data updates	Administrative
Easily update provider demographics with the online Provider Maintenance Form	Administrative
Sign-up now for our Provider News today at no charge!	Administrative
Network leasing arrangements	Administrative
Claim editing update for Excludes1 notes	Reimbursement Policies
Claims requiring additional documentation facility reimbursement policy update	Reimbursement Policies
New Clinical Guideline: Pneumatic Compression Devices, effective December 1, 2019	Medical Policy & Clinical Guidelines
Coming soon, electronic attachments	Medicare
Clinical criteria updates	Medicare
Customizations to the 23rd edition of the MCG Care Guidelines	Medicare
Pharmacy benefit manager change to IngenioRx	Medicare
Keep up with Medicare news	Medicare
Prior authorization changes	Medi-Cal Managed Care
Customizations to the 23rd edition of the MCG Care Guidelines	Medi-Cal Managed Care
Medical drug clinical criteria updates	Medi-Cal Managed Care
High-Risk OB case management program	Medi-Cal Managed Care
Reimbursement policy update, Modifier 62: Co-Surgeons (Policy 06-010, effective 01/01/2020)	Cal MediConnect
Pharmacy benefit manager change to IngenioRx	Cal MediConnect
Changes to prior authorization requirements	Cal MediConnect

Page 1 of 1

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- Access archived articles prior to September 2018 launch of *Provider News*

- Archived editions are maintained online. At the top of the *Provider News* page, you can use the “Archive” tab to view past communications to view past communications prior to the September 2018 launch of this *Provider News*

- **Download information to suit your needs**

- You can download single articles or entire editions as a PDF and save to your computer – providing paperless convenience and easy access to pertinent information you may need.

Watch for additional updates about our communications tool in upcoming editions of *Provider News*.

URL: <https://providernews.anthem.com/california/article/enhanced-search-and-download-options-allow-easy-access-to-information-at-your-fingertips-2>

Featured In:

October 8, 2019: Anthem Blue Cross Provider News - California

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