

Empire to change ID numbers for City of New York members

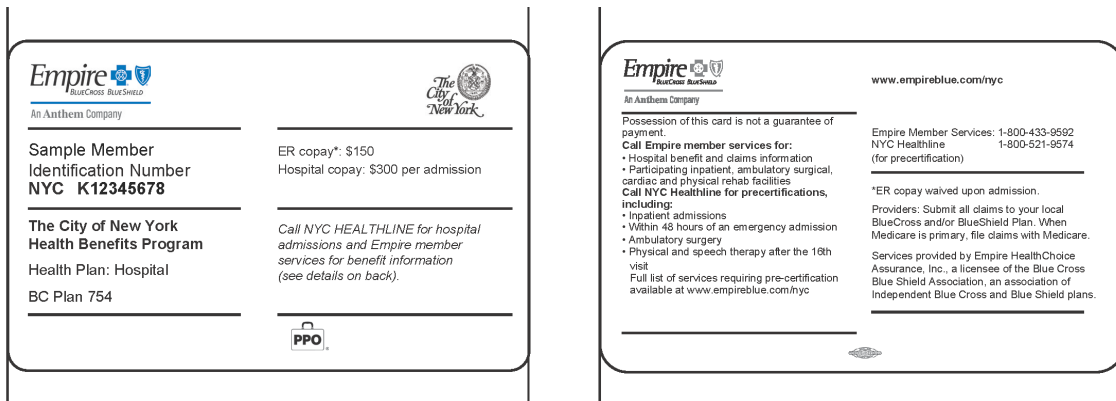
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Starting July 1st 2020, Empire BlueCross BlueShield (“Empire”) City of New York members will begin using a new 9-digit HCID. The new 9-digit member ID number begins with the letter “K” + 8 numeral digits (e.g. K12345678).

New Empire HCID numbers will be required for all City of New York member hospital claims and inquiries. Provider transactions that are submitted using Emblem 11-digit member HCIDs to Empire’s systems of engagement (web and EDI) portals will not be recognized.

The new Empire BlueCross BlueShield ID cards for City of New York members with the new 9-digit HCID should not be used prior to July 1st 2020.

9-digit HCIDs will be on Empire Hospital-Only ID Cards:



516-0620-PN-NY

URL: <https://providernews.empireblue.com/article/empire-to-change-id-numbers-for-city-of-new-york-members>

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