

Electronic Data Interchange migration to Availity

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Recently, HealthKeepers, Inc. partnered with Availity as our designated Electronic Data Interchange (EDI) gateway and E-Solutions Service Desk. HealthKeepers, Inc. will not renew existing contracts with clearinghouse vendors. As a result, beginning January 1, 2019, Availity will manage all EDI trading partner relationships on behalf of HealthKeepers, Inc. This new partnership will not interrupt your current Anthem HealthKeepers Plus services.

Transmitting 837 claims

If you currently transmit 837 claims using a clearinghouse, you should contact your clearinghouse as soon as possible to confirm your EDI submission path for HealthKeepers, Inc. transactions has not changed. If your clearinghouse notifies you of changes regarding connectivity, workflow or the financial cost of EDI transactions, there is a no-cost option available to you. You can submit claims directly through Availity.

Direct submitters can also use Availity for their 837 transmissions.

Registering with Availity

If you choose to submit directly through Availity but are not yet a registered user, go to <https://www.availity.com> and select **REGISTER**. The registration wizard will lead you through the enrollment process. Once complete, you will receive an email with your login credentials and next steps for getting started. If you have any questions or concerns please contact Availity at **1-800-AVAILITY (1-800-282-4548)**.

It is our priority to deliver a smooth transition to Availity for our EDI services. If you have questions please contact your Provider Relations representative or Provider Services at **1-800-901-0020**.

URL: <https://providernews.anthem.com/virginia/article/electronic-data-interchange-migration-to-availity-3>

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