

EDI collaboration with Availity effective June 1, 2018

Published: Jun 19, 2018 - Administrative

We recently moved into a strategic collaboration with Availity to serve as our designated EDI Gateway and E-solutions Service Desk. The following are points to be aware of with this change:

- Beginning June 1, 2018, you will be able to manage all changes and new setup requests for the electronic remittance advice (835) through the Availity Portal.
- To register or manage account changes for electronic funds transfers (EFT) only, please continue to use the EnrollHub at <https://solutions.caqh.org>
- If you submit your electronic transactions directly to us and have your own practice management software, Availity provides trading partner services and access to Portal tools through an easy setup experience.
- If you use a clearinghouse, they will work with Availity on your behalf.
- We are working with Availity to develop new ways to simplify how you manage claims and other administrative tasks online.

Next steps if you are a direct submitter:

Existing Availity Account	New Availity Account
Go to www.Availity.com , click LOGIN, and log in to your account.	If you are not registered for Availity, go to www.Availity.com and click the REGISTER button. Refer to this quick guide if you need help.
Under 'My Providers', click 'Enrollments Center'.	Select the registration process that is appropriate to your organizational type.
Click 'ERA Enrollment' and follow the online instructions to complete and submit your enrollment.	Availity will send you follow-up emails with your login credentials and guidance for your next steps.
After submitting you'll be	At this point you'll be able to use all of the Availity benefits

<p>notified by e-mail that enrollment is complete and start receiving 835's through Availity. Please allow 5-10 business days for processing.</p>	<p>such as Claim Status, Eligibility, and now, EDI.</p>
---	---

Key factors:

- You will be able to manage changes or new registrations for the electronic remittance advice (835) through your Availity Portal account beginning June 1, 2018. We encourage you to register with Availity to initiate the change to the Availity EDI Gateway.
- Together with Availity, we are committed to transparency with this change, and will emphasize the continuity of quality service to our trading partners.

We look forward to delivering a smooth transition to Availity for our EDI services. If you have any questions, please contact the E-Solutions service desk at 800-470-9630 or Availity at 800-AVAILITY (282-4548).

URL: <https://providernews.anthem.com/connecticut/article/edi-collaboration-with-availity-effective-june-1-2018>

Featured In:

June 2018 Connecticut newsletter, June 2018 Maine newsletter, June 2018 New Hampshire newsletter

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), which underwrites or administers the PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by CompCare or WCIC; CompCare Health Services Insurance Corporation (CompCare) underwrites or administers the HMO policies and Wisconsin Collaborative Insurance Company (WCIC) underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association. Use of the Anthem websites constitutes your agreement with our Terms of Use.