

## Digital transactions cut administrative tasks in half

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### **Introducing the Anthem and AMH Health, LLC (AMH Health) Provider Digital Engagement Supplement to the Provider Manual**

Using our secure provider portal or EDI submissions (via Availity), administrative tasks can be reduced by more than fifty percent when filing claims with or without attachments, checking statuses, verifying eligibility, benefits and when submitting prior authorizations electronically. In addition, it could not be easier. Through self-service functions, you can accomplish digital transactions all at one time, all in one place. If you are not already registered, visit the [Availity EDI website](#) or the [secure provider portal via Availity](#).

### **Get payments faster**

By eliminating paper checks, electronic funds transfer (EFT) is a digital payment solution that deposits payments directly into your account. It is safe, secure and you can receive payments faster. Electronic remittance advice (ERA) is completely searchable and downloadable from the secure provider portal or the EDI 835 remittance, which meets all HIPAA mandates - eliminating the need for paper remittances.

### **Member ID cards go digital**

Anthem and AMH Health members are transitioning to digital member identification cards making it easier for them and you. The ID card can be easily emailed directly to you for file upload, eliminating the need to scan or print. In addition, the new digital member ID card can be directly accessed through the secure provider portal via Availity. Providers should begin accepting the digital member ID cards when presented by the member.

### **Anthem and AMH Health make going digital easy with the Provider Digital Engagement Supplement**

From our digital member ID cards, EDI transactions, application programming interfaces and direct data entry, we cover everything you need to know in the Provider Digital Engagement Supplement to the provider manual, available at <https://www.anthem.com/medicareprovider> > select your state > Providers > Policies, Guidelines & Manuals, and on the secure [Availity Provider Portal](#). The supplement outlines our provider expectations, processes and self-service tools across all electronic channels Medicaid and Medicare, including medical, dental and vision benefits.

The Provider Digital Engagement Supplement to the provider manual is another example of how we are using digital technology to improve the health care experience. We are asking providers to go digital with Anthem and AMH Health no later than January 1, 2021, so we can realize our mutual goals of reducing administrative burden and increasing provider satisfaction and collaboration. Read the Provider Digital Engagement Supplement now by going to <https://www.anthem.com/medicareprovider> > select your state > Providers > Policies, Guidelines & Manuals. Go digital with Anthem and AMH Health.

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