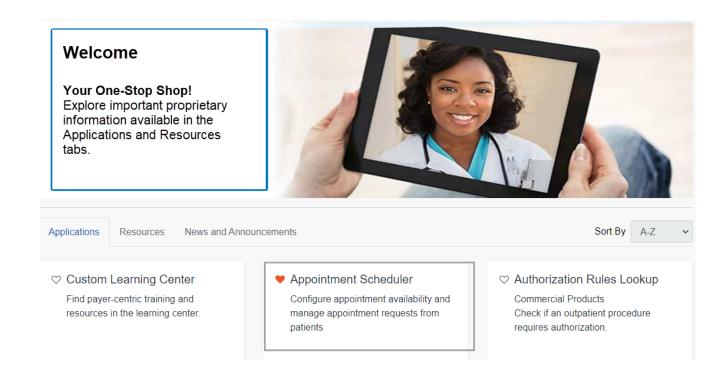## Digital scheduling feature in the Availity Portal: the Appointment Scheduler application

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We're making it even easier for you to schedule online appointments through the Appointment Scheduler App on Availity. The Appointment Scheduler App gives you secure access to new appointment requests. You'll also receive digital access to the member's ID number, contact information and any special health information.

Appointment Scheduler App features include:

- Manage appointment requests
- Configure appointment availability
- Notifications for new visit requests on your Availity dashboard
- Members are automatically notified by text or email when appointments are confirmed

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Administrators, administrator assistants and users with the role of "office staff" will have access to the Appointment Scheduler App.

To access Appointment Scheduler, log onto Availity.com and select Anthem from Payer Spaces. The Appointment Scheduler App will be in your Applications menu. To learn more about the new App, visit the Custom Learning Center in Availity keyword search Appointment Scheduler.

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URL: https://providernews.empireblue.com/article/digital-scheduling-feature-in-the-availity-portal-the-appointment-scheduler-application

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