

## Digital scheduling feature in the Availity portal: the Appointment Scheduler application

Published: Aug 1, 2021 - Administrative / Digital Tools

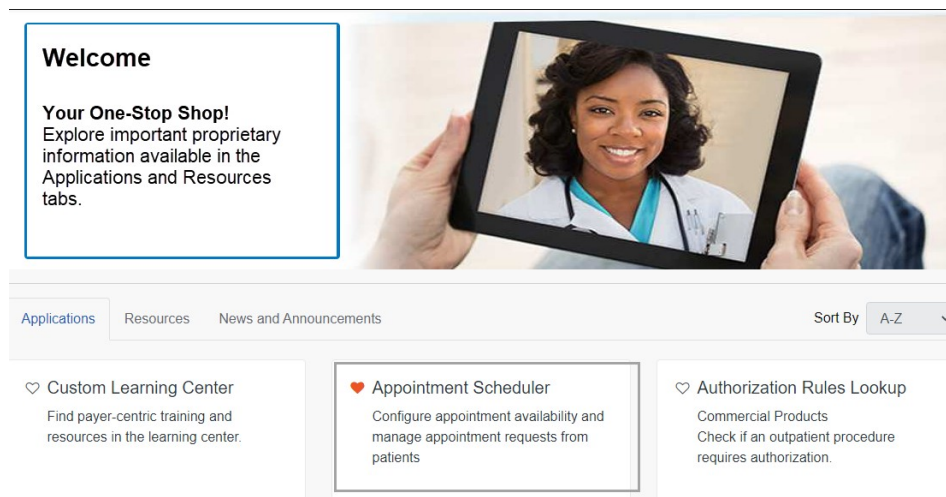
The Appointment Scheduler application in the [Availity portal](#) allows providers to accept online appointment requests. The Appointment Scheduler App gives you secure access to new appointment requests. You'll also receive digital access to the member's ID number, contact information and any special health information.

### Article Attachments

[1266 image.jpg](#)  
image/jpeg - 117.88 KB

### Appointment Scheduler application features:

- Manage appointment requests
- Configure appointment availability
- Notification for new visit requests on your Availity dashboard
- Members are notified directly via text or email once appointment is confirmed



**Welcome**

**Your One-Stop Shop!**  
Explore important proprietary information available in the Applications and Resources tabs.

Applications Resources News and Announcements Sort By A-Z

- ♥ Custom Learning Center  
Find payer-centric training and resources in the learning center.
- ♥ Appointment Scheduler  
Configure appointment availability and manage appointment requests from patients
- ♥ Authorization Rules Lookup  
Commercial Products  
Check if an outpatient procedure requires authorization.

Administrators, administrator assistants and users with the role of “office staff” will have access to the Appointment Scheduler App.

To access Appointment Scheduler, log onto [Availity.com](https://www.availity.com) and select Anthem from Payer Spaces. The Appointment Scheduler App will be located in your Applications menu. To learn more about the new App, go to the Custom Learning Center in Availity and keyword search Appointment Scheduler.

1266-0821-PN-GA

**URL:** <https://providernews.anthem.com/georgia/article/digital-scheduling-feature-in-the-availity-portal-the-appointment-scheduler-application-1>

**Featured In:**

August 2021 Anthem Provider News - Georgia

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), which underwrites or administers the PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by CompCare or WCIC; CompCare Health Services Insurance Corporation (CompCare) underwrites or administers the HMO policies and Wisconsin Collaborative Insurance Company (WCIC) underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association. Use of the Anthem websites constitutes your agreement with our Terms of Use.

---