

## Contracted provider claim escalation process

Published: Nov 1, 2019 - Administrative

In an effort to better service our contracted providers right the first time, Anthem Blue Cross has improved our provider claim escalation process. Just click, [Provider Claim Escalation Process](#) to read, print, download and share the improved process with your office staff.

Our Network Relations Team is available by email at [CAContractSupport@anthem.com](mailto:CAContractSupport@anthem.com) to answer questions you have about the process.

**URL:** <https://providernews.anthem.com/california/article/contracted-provider-claim-escalation-process-13>

**Featured In:**

November 2019 Anthem Blue Cross Provider News - California

Anthem Blue Cross is the trade name of Blue Cross of California. Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company are independent licensees of the Blue Cross Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross name and symbol are registered marks of the Blue Cross Association. Use of the Anthem Web sites constitutes your agreement with our Terms of Use.

---