



An Anthem Company

NEW YORK Provider Communications

Claims Status Listing & Remittance Inquiry Updates for Atypical Providers

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Atypical providers may now utilize the Claims Status Listing and Remittance Inquiry tools on www.Availity.com, Payer Spaces using a State Medicaid ID.


The Remittance Inquiry tool has been updated to allow atypical providers to search for remittances using the date range search option. Enhancements to the claims status-listing tool, allows atypical providers to view a list of claims. Both tools now have a State Medicaid ID search capability.


How to access the tool:

From the Availity home page, select Payer Spaces > Empire BlueCross BlueShield > payer tile > Applications. Choose the tool you want to proceed with, Claims Status Listing or Remittance Inquiry, followed by the organization name > TIN

Claim Status Listing:


- Choose your provider from the Express Entry drop down box. *If the selected provider has been designated as atypical, the NPI field will gray out and the Payer Assigned Provider Identifier (State Medicaid ID) field will be populated


Organization 

Tax ID  Tax ID(s) populated in the below list are tied to the Organization selected.

Express Entry

Atypical Provider

NPI 

Payer Assigned Provider Identifier (State Medicaid ID) 

123456


- Enter Dates of Service (DOS) to search (a 30 day date span can be searched at one time) > select Search
- View a list of your claims that fall within the search criteria entered

Remittance Inquiry


- Choose your provider from the Express Entry drop down box. *If the selected provider has been designated as atypical, the NPI field will gray out and the Payer Assigned Provider Identifier (State Medicaid ID) field will be populated


Check/EFT/Payment Number

Issue Date Range

Express Entry 


arkansas atypical


NPI 

Payer Assigned Provider Identifier (State Medicaid ID) 

123456

Issue Date Range: (Date Range must be no more than 7 days.)

From: Enter Start Date 

To: 

Clear Search

- Enter Dates of Service (DOS) to search (a 7 day date span can be searched at one time) > Select Search
- View a list of your remittances that fall within the search criteria entered

*Note: A provider must first be designated as atypical through the Express Entry process.

513-0720-PN-NY

URL: <https://providernews.empireblue.com/article/claims-status-listing-remittance-inquiry-updates-for-atypical-providers>

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