

Claim processing update for services requiring AIM pre-service clinical review

Published: Jun 19, 2018 - Administrative

We recently discovered that some claims for services under the following programs are processing without the required pre-service clinical review through AIM Specialty Health® (AIM®), a separate company:

- Sleep management
- Radiation oncology
- Radiology benefit management (RBM)
- Cardiology

Effective July 1, 2018, our claims systems will be updated to correct this issue. Claims for sleep management, radiation oncology, RBM, and cardiology services continue to require precertification through AIM. For a list of the codes that require pre-service clinical review visit the [AIM ProviderPortalSM](#).

As a reminder, please submit pre-service clinical review requests to AIM in one of the following ways:

- Access [AIM's ProviderPortal](#) available 24/7 to process orders in real-time
- Access AIM's portal via the [Availity Web Portal](#)
- Contact AIM's call center - 866-714-1107, 8:00 a.m. – 5:00 p.m.

URL: <https://providernews.anthem.com/connecticut/article/claim-processing-update-for-services-requiring-aim-pre-service-clinical-review>

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