

## CVS Specialty, Anthem's designated specialty pharmacy

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Anthem Blue Cross (Anthem) is pleased to offer CVS Specialty\* as our designated specialty pharmacy for specialty medications administered in the office or outpatient hospital setting.

To comply with Anthem's programs related to the management of pharmacy expenses, providers will be required to obtain specialty pharmacy medications administered in the office or outpatient hospital setting through CVS Specialty effective July 1, 2020. This applies to all specialty drugs covered through the Medicaid health maintenance organization (HMO) member's medical benefits where *Anthem has financial risk* for the cost of specialty medications.

For dates of services on or after July 1, 2020, providers will be required to contact CVS Specialty's dedicated Anthem line listed below to order specialty medications for Medicaid HMO members.

Providers should continue to submit for administration of the medication, but not bill for the medication itself. CVS Specialty will bill us, and we will pay them directly. **If specialty medications are obtained through other pharmacies, the claim will be denied.**

### CVS Specialty dedicated Anthem Provider Services:

- Phone number: **1-877-254-0015**
- Fax: **1-866-336-8479**
- Hours of operation:
  - Monday through Friday from 5 a.m. to 7:30 p.m. Pacific Time
  - Saturday from 6 a.m. to 10 a.m. Pacific Time

\* CVS Specialty is an independent company providing specialty pharmacy services on behalf of Anthem.

URL: <https://providernews.anthem.com/california/article/cvs-specialty-anthems-designated-specialty-pharmacy>

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