

## Blue Cross and Blue Shield Association mandate about Medicare Advantage care management and provider engagement

Published: Nov 1, 2019 - **State & Federal** / Medicare

### Category: Medicare

The Blue Cross and Blue Shield Association issued a mandate requiring a change in the way we process Host and Home plan HEDIS® STARS Care Gaps, risk adjustment (RADV) and medical records requests. The goal of this mandate is to improve health outcomes and care management for Medicare Advantage out-of-area members.

More information about this mandate will be published in the December 2019 newsletter.

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**URL:** <https://providernews.anthem.com/ohio/article/blue-cross-and-blue-shield-association-mandate-about-medicare-advantage-care-management-and-provider-engagement>

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