



An Anthem Company

NEW YORK Provider Communications

Availity is now our designated EDI Gateway

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Empire has recently moved into a strategic partnership with Availity to serve as our designated EDI Gateway and E-solutions Service Desk.

- Availity and Empire are working together to develop new ways to simplify how you manage claims and other administrative tasks online.
- Beginning June 1st 2018 you will be able to manage all changes and new setup requests for the electronic remittance advice (835) through the Availity Portal.
- To register or manage account changes for electronic funds transfers (EFT) only, please continue to use the EnrollHub at <https://solutions.caqh.org>
- If you directly submit your electronic transactions to Empire and have your own practice management software, Availity provides trading partner services and access to Portal tools through an easy setup experience.
- If you use a clearinghouse, they will work with Availity on your behalf.

Next Steps If you are a Direct Submitter:

<u>Existing Availity Account</u>	<u>New Availity Account</u>
Go to www.Availity.com , click LOGIN, and log in to your account.	If you are not registered for Availity go to www.Availity.com and click the REGISTER button. Refer to this quick guide if you need help.
Under the <u>My Providers</u> , click <u>Enrollments Center</u> .	Select the registration process that is appropriate to your organizational type.
Click <u>ERA Enrollment</u> and then follow the online instructions to complete and submit your enrollment.	Availity will send you follow-up emails with your login credentials and guidance for your next steps.
After submitting, you will be notified by	At this point you will be able to utilize all

e-mail that enrollment is complete and start receiving 835's through Availity. Please allow 5-10 business days for processing.

the Availity benefits such as Claim Status, Eligibility and now EDI.

Key Factors:

- You will be able to manage changes or new registrations for the electronic remittance advice (835) through your Availity Portal account beginning June 1st 2018. We encourage you to register with Availity to initiate the change to the Availity EDI Gateway.
- Empire and Availity are committed to transparency with this change, and will emphasize the continuity of quality service to our trading partners.

We look forward to delivering a smooth transition to Availity for our EDI services. If you have any questions or concerns please contact the E-Solutions service desk at 1-800-470-9630 or Availity at 1-800-AVAILITY (282-4548)

URL: <https://providernews.empireblue.com/article/availity-is-now-our-designated-edi-gateway>

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